

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: October 2015**

Category	September 2015	October 2015	% Change Sep. - Oct.	October 2014	% Change 2014 - 2015
Total Accounts	1,858,815	1,860,975	0.12%	1,851,351	0.52%
Total Accounts Past Due	252,405	262,190	3.88%	262,505	-0.12%
E.A. Eligible Accounts	90,698	47,176	-47.99%	48,598	-2.93%
E.A. Eligible Accounts w/Past Due Balance	27,043	12,770	-52.78%	13,718	-6.91%
Revenue of Past Due Accounts	\$ 27,154,823	\$ 25,779,704	-5.06%	\$ 26,834,552	-3.93%
Revenue of Past Due E.A. Eligible Accts	\$ 3,663,324	\$ 2,486,369	-32.13%	\$ 2,950,173	-15.72%
Disconnection Notices Issued	91,623	91,228	-0.43%	95,643	-4.62%
Disconnection Notices to E.A. Eligibles	6,527	3,815	-41.55%	4,409	-13.47%
Involuntary Disconnections	5,208	4,237	-18.64%	5,988	-29.24%
Reconnections	3,744	3,574	-4.54%	4,930	-27.51%
Accounts Determined Uncollectible	5,697	5,572	-2.19%	6,368	-12.50%
Uncollectible E.A. Eligible Accounts	1,295	875	-32.43%	749	16.82%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: October 2015**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	28,422	136,960	3,935
Total Accounts Past Due	1,411	14,482	299
E.A. Eligible Accounts	242	2,905	163
E.A. Eligible Accounts w/Past Due Balance	80	98	9
Revenue of Past Due Accounts	\$ 514,190	\$ 73,858	\$ 32,580
Revenue of Past Due E.A. Eligible Accts	\$ 21,584	\$ 2,946	\$ 544
Disconnection Notices Issued	899	2,528	290
Disconnection Notices to E.A. Eligibles	71	98	0
Involuntary Disconnections	65	420	34
Reconnections	56	227	47
Accounts Determined Uncollectible	57	522	9
Uncollectible E.A. Eligible Accounts	0	63	0

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: October 2015**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	403,590	198,676	568,109	521,283
Total Accounts Past Due	72,707	34,313	71,815	67,163
E.A. Eligible Accounts	14,943	11,521	9,331	8,071
E.A. Eligible Accounts w/Past Due Balance	4,877	3,740	2,042	1,924
Revenue of Past Due Accounts	\$ 12,224,680	\$ 2,655,319	\$ 8,702,373	\$ 1,576,704
Revenue of Past Due E.A. Eligible Accts	\$ 1,125,744	\$ 944,774	\$ 332,112	\$ 58,665
Disconnection Notices Issued	40,883	16,514	16,546	13,568
Disconnection Notices to E.A. Eligibles	1,626	1,247	422	351
Involuntary Disconnections	357	20	2,952	389
Reconnections	351	115	2,500	278
Accounts Determined Uncollectible	865	685	1,814	1,620
Uncollectible E.A. Eligible Accounts	0	0	408	404