

**Iowa Utilities Board
Residential Customer Statistics
Totals for: June 2016**

Category	May 2016	June 2016	% Change May - June	June 2015	% Change 2015-2016
Total Accounts	1,856,599	1,857,172	0.03%	1,860,499	-0.18%
Total Accounts Past Due	269,030	340,443	26.54%	237,550	43.31%
E.A. Eligible Accounts	110,984	109,689	-1.17%	98,394	11.48%
E.A. Eligible Accounts w/Past Due Balance	30,246	33,015	9.15%	26,899	22.74%
Revenue of Past Due Accounts	\$ 34,108,520	\$ 40,201,651	17.86%	\$ 25,644,790	56.76%
Revenue of Past Due E.A. Eligible Accts	\$ 5,025,252	\$ 5,489,180	9.23%	\$ 4,886,891	12.32%
Disconnection Notices Issued	28,898	27,873	-3.55%	77,277	-63.93%
Disconnection Notices to E.A. Eligibles	3,475	3,547	2.07%	7,091	-49.98%
Involuntary Disconnections	4,691	4,040	-13.88%	5,740	-29.62%
Reconnections	3,280	2,710	-17.38%	3,787	-28.44%
Accounts Determined Uncollectible	2,728	2,979	9.20%	4,680	-36.35%
Uncollectible E.A. Eligible Accounts	312	425	36.22%	715	-40.56%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2016**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	28,840	138,969	3,962
Total Accounts Past Due	968	13,445	253
E.A. Eligible Accounts	251	8,802	559
E.A. Eligible Accounts w/Past Due Balance	84	1,776	53
Revenue of Past Due Accounts	241,798	\$ 1,790,861	\$ 37,209
Revenue of Past Due E.A. Eligible Accts	24,221	\$ 181,564	\$ 4,255
Disconnection Notices Issued	686	3,390	253
Disconnection Notices to E.A. Eligibles	65	284	53
Involuntary Disconnections	47	853	59
Reconnections	43	302	18
Accounts Determined Uncollectible	32	393	33
Uncollectible E.A. Eligible Accounts	1	213	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2016**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,211	195,596	572,439	524,155
Total Accounts Past Due	153,548	37,972	68,783	65,474
E.A. Eligible Accounts	28,221	13,963	30,858	27,035
E.A. Eligible Accounts w/Past Due Balance	12,113	4,293	7,576	7,120
Revenue of Past Due Accounts	\$ 24,539,499	\$ 3,834,980	\$ 5,661,882	\$ 4,095,422
Revenue of Past Due E.A. Eligible Accts	\$ 3,350,493	\$ 430,264	\$ 855,314	\$ 643,069
Disconnection Notices Issued	943	431	12,043	10,127
Disconnection Notices to E.A. Eligibles	279	122	1,480	1,264
Involuntary Disconnections	74	7	2,442	558
Reconnections	40	3	2,001	303
Accounts Determined Uncollectible	231	54	1,262	974
Uncollectible E.A. Eligible Accounts	6	3	111	91