

**Iowa Utilities Board
Residential Customer Statistics
Totals for: May 2016**

Category	April 2016	May 2016	% Change April - May	May 2015	% Change 2015-2016
Total Accounts	1,862,477	1,856,599	-0.32%	1,861,082	-0.24%
Total Accounts Past Due	289,945	269,030	-7.21%	240,526	11.85%
E.A. Eligible Accounts	109,555	110,984	1.30%	100,789	10.12%
E.A. Eligible Accounts w/Past Due Balance	32,673	30,246	-7.43%	26,273	15.12%
Revenue of Past Due Accounts	\$ 35,214,492	\$ 34,108,520	-3.14%	\$ 27,567,054	23.73%
Revenue of Past Due E.A. Eligible Accts	\$ 6,005,814	\$ 5,025,252	-16.33%	\$ 5,036,106	-0.22%
Disconnection Notices Issued	38,661	28,898	-25.25%	98,667	-70.71%
Disconnection Notices to E.A. Eligibles	11,680	3,475	-70.25%	17,148	-79.74%
Involuntary Disconnections	4,311	4,691	8.81%	6,075	-22.78%
Reconnections	3,157	3,280	3.90%	4,380	-25.11%
Accounts Determined Uncollectible	2,404	2,728	13.48%	3,959	-31.09%
Uncollectible E.A. Eligible Accounts	262	312	19.08%	378	-17.46%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2016**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	28,789	139,265	3,607
Total Accounts Past Due	1,134	12,693	528
E.A. Eligible Accounts	254	8,754	414
E.A. Eligible Accounts w/Past Due Balance	86	1,492	1
Revenue of Past Due Accounts	300,158	\$ 2,268,702	\$ 60,646
Revenue of Past Due E.A. Eligible Accts	25,619	\$ 227,776	\$ 41
Disconnection Notices Issued	746	4,543	528
Disconnection Notices to E.A. Eligibles	61	386	1
Involuntary Disconnections	53	896	35
Reconnections	46	308	22
Accounts Determined Uncollectible	0	440	0
Uncollectible E.A. Eligible Accounts	0	175	0

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Residential Customer Statistics
Breakdown by Company for: May 2016**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,629	195,522	572,220	524,567
Total Accounts Past Due	87,481	32,937	68,783	65,474
E.A. Eligible Accounts	28,209	13,944	31,676	27,733
E.A. Eligible Accounts w/Past Due Balance	9,194	4,777	7,576	7,120
Revenue of Past Due Accounts	\$ 18,170,001	\$ 3,551,709	\$ 5,661,882	\$ 4,095,422
Revenue of Past Due E.A. Eligible Accts	\$ 2,851,031	\$ 422,402	\$ 855,314	\$ 643,069
Disconnection Notices Issued	144	79	12,277	10,581
Disconnection Notices to E.A. Eligibles	34	17	1,596	1,380
Involuntary Disconnections	0	0	2,961	746
Reconnections	35	4	2,428	437
Accounts Determined Uncollectible	314	84	1,083	807
Uncollectible E.A. Eligible Accounts	16	4	71	46