

**Iowa Utilities Board
Residential Customer Statistics
Totals for: February 2016**

Category	January 2016	February 2016	% Change Jan. - Feb.	February 2015	% Change 2015-2016
Total Accounts	1,869,247	1,867,486	-0.09%	1,863,704	0.20%
Total Accounts Past Due	258,407	185,994	-28.02%	233,798	-20.45%
E.A. Eligible Accounts ²	86,884	65,087	-25.09%	96,493	-32.55%
E.A. Eligible Accounts w/Past Due Balance ²	29,221	22,025	-24.63%	36,368	-39.44%
Revenue of Past Due Accounts	\$ 35,875,321	\$ 31,394,268	-12.49%	\$ 40,567,067	-22.61%
Revenue of Past Due E.A. Eligible Accts ²	\$ 8,087,178	\$ 4,217,026	-47.86%	\$ 10,787,231	-60.91%
Disconnection Notices Issued ²	79,275	31,598	-60.14%	94,699	-66.63%
Disconnection Notices to E.A. Eligibles ^{1 2}	1,675	663	-60.42%	2,241	-70.41%
Involuntary Disconnections ²	735	1,197	62.86%	292	309.93%
Reconnections	515	745	44.66%	263	183.27%
Accounts Determined Uncollectible	5,721	3,958	-30.82%	4,519	-12.41%
Uncollectible E.A. Eligible Accounts	709	320	-54.87%	584	-45.21%

¹Companies received notice from agency that customers were eligible for energy assistance after disconnect notice prepared and sent.

² Due to IPL's conversion to a new billing system, some previously-collected data was not available for February. A revised filing for February was made on May 16, 2016. Prior periods have not been adjusted for comparison purposes.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2016**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	28,627	139,364	3,882
Total Accounts Past Due	1,172	10,527	508
E.A. Eligible Accounts	227	7,868	364
E.A. Eligible Accounts w/Past Due Balance	80	489	8
Revenue of Past Due Accounts	\$ 703,217	\$ 2,040,744	\$ 84,361
Revenue of Past Due E.A. Eligible Accts	\$ 27,966	\$ 28,230	\$ 5,068
Disconnection Notices Issued	1,019	6,128	11
Disconnection Notices to E.A. Eligibles ¹	75	91	0
Involuntary Disconnections	62	247	11
Reconnections	50	86	6
Accounts Determined Uncollectible	14	333	22
Uncollectible E.A. Eligible Accounts	0	142	0

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Residential Customer Statistics
Breakdown by Company for: February 2016**

Category	IP&L ² (Electric)	IP&L ² (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	400,658	198,230	570,948	525,777
Total Accounts Past Due	27,294	12,057	68,566	65,870
E.A. Eligible Accounts	0	0	30,155	26,473
E.A. Eligible Accounts w/Past Due Balance	0	0	11,064	10,384
Revenue of Past Due Accounts	\$ 11,069,001	\$ 3,665,360	\$ 7,874,794	\$ 5,956,791
Revenue of Past Due E.A. Eligible Accts	\$ -	\$ -	\$ 2,487,270	\$ 1,668,492
Disconnection Notices Issued	0	0	12,827	11,613
Disconnection Notices to E.A. Eligibles ¹	0	0	258	239
Involuntary Disconnections	0	0	721	156
Reconnections	15	3	492	93
Accounts Determined Uncollectible	374	322	1,653	1,240
Uncollectible E.A. Eligible Accounts	3	3	92	80

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