

**Iowa Utilities Board
Residential Customer Statistics
Totals for: September 2015**

Category	August 2015	September 2015	% Change Aug. - Sep.	September 2014*	% Change 2014-2015
Total Accounts	1,860,537	1,858,815	-0.09%	1,846,958	0.64%
Total Accounts Past Due	257,749	252,405	-2.07%	260,736	-3.20%
E.A. Eligible Accounts	93,153	90,698	-2.64%	95,153	-4.68%
E.A. Eligible Accounts w/Past Due Balance	27,579	27,043	-1.94%	32,693	-17.28%
Revenue of Past Due Accounts	\$ 27,791,060	27,154,823	-2.29%	\$ 30,730,685	-11.64%
Revenue of Past Due E.A. Eligible Accts	\$ 3,940,131	3,663,324	-7.03%	\$ 4,649,167	-21.20%
Disconnection Notices Issued	86,116	91,623	6.39%	92,990	-1.47%
Disconnection Notices to E.A. Eligibles	6,430	6,527	1.51%	8,267	-21.05%
Involuntary Disconnections	5,072	5,208	2.68%	6,628	-21.42%
Reconnections	3,472	3,744	7.83%	4,669	-19.81%
Accounts Determined Uncollectible	5,468	5,697	4.19%	6,113	-6.81%
Uncollectible E.A. Eligible Accounts	1,046	1,295	23.80%	1,414	-8.42%

* Beginning in October 2014, Amana elected to cease filing monthly residential customer statistics. As a non-rate-regulated electric utility, Amana is not subject to mandatory reporting under 199 IAC 20.2(5)"j", but had been filing reports on a voluntary basis. To allow for a more useful comparison going forward, monthly totals for the previous year have been adjusted to remove Amana's reported figures.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: September 2015**

Category	Amana* (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	Please see footnote on page 1	28,422	136,814	3,938
Total Accounts Past Due		1,349	14,930	217
E.A. Eligible Accounts		244	9,190	459
E.A. Eligible Accounts w/Past Due Balance		81	5,480	24
Revenue of Past Due Accounts		\$ 464,348	\$ 2,272,472	\$ 27,918
Revenue of Past Due E.A. Eligible Accts		\$ 21,943	\$ 443,827	\$ 2,095
Disconnection Notices Issued		864	3,090	217
Disconnection Notices to E.A. Eligibles		69	506	9
Involuntary Disconnections		97	539	35
Reconnections		79	233	17
Accounts Determined Uncollectible		30	486	0
Uncollectible E.A. Eligible Accounts		2	147	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: September 2015**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	405,146	198,298	567,142	519,055
Total Accounts Past Due	67,369	32,034	70,910	65,596
E.A. Eligible Accounts	15,443	11,858	28,308	25,196
E.A. Eligible Accounts w/Past Due Balance	4,837	3,533	6,699	6,389
Revenue of Past Due Accounts	\$ 11,073,113	\$ 2,568,149	\$ 9,106,600	\$ 1,642,223
Revenue of Past Due E.A. Eligible Accts	\$ 1,081,389	\$ 868,936	\$ 1,028,107	\$ 217,027
Disconnection Notices Issued	41,158	16,295	16,483	13,516
Disconnection Notices to E.A. Eligibles	1,612	1,178	1,628	1,525
Involuntary Disconnections	1,292	101	2,655	489
Reconnections	938	89	2,116	272
Accounts Determined Uncollectible	1,039	836	1,745	1,561
Uncollectible E.A. Eligible Accounts	196	160	398	392