

**Iowa Utilities Board
Residential Customer Statistics
Totals for: August 2015**

Category	July 2015	August 2015	% Change July - August	August 2014*	% Change 2014-2015
Total Accounts	1,860,376	1,860,537	0.01%	1,845,155	0.83%
Total Accounts Past Due	240,888	257,749	7.00%	257,672	0.03%
E.A. Eligible Accounts	95,771	93,153	-2.73%	97,761	-4.71%
E.A. Eligible Accounts w/Past Due Balance	26,682	27,579	3.36%	31,849	-13.41%
Revenue of Past Due Accounts	\$ 24,726,057	27,791,060	12.40%	\$ 30,441,805	-8.71%
Revenue of Past Due E.A. Eligible Accts	\$ 3,926,288	3,940,131	0.35%	\$ 4,700,452	-16.18%
Disconnection Notices Issued	80,886	86,116	6.47%	87,532	-1.62%
Disconnection Notices to E.A. Eligibles	6,864	6,430	-6.32%	6,654	-3.37%
Involuntary Disconnections	4,790	5,072	5.89%	5,711	-11.19%
Reconnections	3,326	3,472	4.39%	3,885	-10.63%
Accounts Determined Uncollectible	5,432	5,468	0.66%	5,381	1.62%
Uncollectible E.A. Eligible Accounts	1,073	1,046	-2.52%	872	19.95%

* Beginning in October 2014, Amana elected to cease filing monthly residential customer statistics. As a non-rate-regulated electric utility, Amana is not subject to mandatory reporting under 199 IAC 20.2(5)"j", but had been filing reports on a voluntary basis. To allow for a more useful comparison going forward, monthly totals for the previous year have been adjusted to remove Amana's reported figures.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2015**

Category	Amana* (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	Please see footnote on page 1	28,367	136,756	3,964
Total Accounts Past Due		1,412	14,902	276
E.A. Eligible Accounts		246	9,181	456
E.A. Eligible Accounts w/Past Due Balance		84	4,974	34
Revenue of Past Due Accounts		\$ 527,441	\$ 2,092,319	\$ 26,167
Revenue of Past Due E.A. Eligible Accts		\$ 24,842	\$ 433,882	\$ 2,877
Disconnection Notices Issued		935	2,761	276
Disconnection Notices to E.A. Eligibles		70	504	13
Involuntary Disconnections		65	526	12
Reconnections		61	197	10
Accounts Determined Uncollectible		19	653	160
Uncollectible E.A. Eligible Accounts		2	141	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2015**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	407,811	198,323	566,774	518,542
Total Accounts Past Due	67,362	32,227	73,416	68,154
E.A. Eligible Accounts	16,039	12,297	29,067	25,867
E.A. Eligible Accounts w/Past Due Balance	4,919	3,576	7,161	6,831
Revenue of Past Due Accounts	\$ 11,087,300	\$ 2,730,708	\$ 9,293,029	\$ 2,034,096
Revenue of Past Due E.A. Eligible Accts	\$ 1,154,815	\$ 937,376	\$ 1,100,328	\$ 286,011
Disconnection Notices Issued	38,646	15,887	15,296	12,315
Disconnection Notices to E.A. Eligibles	1,640	1,192	1,604	1,407
Involuntary Disconnections	1,293	166	2,496	514
Reconnections	872	75	1,966	291
Accounts Determined Uncollectible	981	771	1,541	1,343
Uncollectible E.A. Eligible Accounts	238	189	248	228