

**Iowa Utilities Board
Residential Customer Statistics
Totals for: May 2015**

Category	April 2015	May 2015	% Change April - May	May 2014*	% Change 2014-2015
Total Accounts	1,862,065	1,861,082	-0.05%	1,847,793	0.72%
Total Accounts Past Due	229,733	240,526	4.70%	258,423	-6.93%
E.A. Eligible Accounts	102,310	100,789	-1.49%	105,701	-4.65%
E.A. Eligible Accounts w/Past Due Balance	28,841	26,273	-8.90%	29,706	-11.56%
Revenue of Past Due Accounts	\$ 35,496,442	27,567,054	-22.34%	\$ 36,734,043	-24.96%
Revenue of Past Due E.A. Eligible Accts	\$ 7,900,610	5,036,106	-36.26%	\$ 6,434,503	-21.73%
Disconnection Notices Issued	104,533	98,667	-5.61%	106,921	-7.72%
Disconnection Notices to E.A. Eligibles	18,327	17,148	-6.43%	18,692	-8.26%
Involuntary Disconnections	7,228	6,075	-15.95%	8,544	-28.90%
Reconnections	4,610	4,380	-4.99%	5,751	-23.84%
Accounts Determined Uncollectible	3,698	3,959	7.06%	4,099	-3.42%
Uncollectible E.A. Eligible Accounts	312	378	21.15%	416	-9.13%

* Beginning in October 2014, Amana elected to cease filing monthly residential customer statistics. As a non-rate-regulated electric utility, Amana is not subject to mandatory reporting under 199 IAC 20.2(5)"j", but had been filing reports on a voluntary basis. To allow for a more useful comparison going forward, monthly totals for the previous year have been adjusted to remove Amana's reported figures.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2015**

Category	Amana* (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	Please see footnote on page 1	28,150	137,949	3,924
Total Accounts Past Due		1,135	15,059	133
E.A. Eligible Accounts		251	9,134	455
E.A. Eligible Accounts w/Past Due Balance		85	3,153	58
Revenue of Past Due Accounts		\$ 476,069	\$ 2,991,933	\$ 13,473
Revenue of Past Due E.A. Eligible Accts		\$ 31,482	\$ 469,362	\$ 8,084
Disconnection Notices Issued		791	4,086	133
Disconnection Notices to E.A. Eligibles		65	597	58
Involuntary Disconnections		71	1,120	62
Reconnections		63	526	23
Accounts Determined Uncollectible		31	321	0
Uncollectible E.A. Eligible Accounts		4	130	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2015**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	408,298	198,552	565,311	518,898
Total Accounts Past Due	64,953	30,560	65,773	62,913
E.A. Eligible Accounts	17,678	13,381	31,685	28,205
E.A. Eligible Accounts w/Past Due Balance	5,560	3,753	6,903	6,761
Revenue of Past Due Accounts	\$ 11,507,340	\$ 3,236,904	\$ 5,562,539	\$ 3,778,796
Revenue of Past Due E.A. Eligible Accts	\$ 1,826,698	\$ 1,395,919	\$ 761,692	\$ 542,869
Disconnection Notices Issued	37,940	18,055	19,800	17,862
Disconnection Notices to E.A. Eligibles	1,853	1,251	7,012	6,312
Involuntary Disconnections	1,091	101	2,830	800
Reconnections	851	103	2,333	481
Accounts Determined Uncollectible	685	544	1,333	1,045
Uncollectible E.A. Eligible Accounts	74	60	59	51