

**Iowa Utilities Board
Residential Customer Statistics
Totals for: April 2015**

Category	March 2015	April 2015	% Change Mar. - Apr.	April 2014*	% Change 2014-2015
Total Accounts	1,863,511	1,862,065	-0.08%	1,851,507	0.57%
Total Accounts Past Due	224,479	229,733	2.34%	234,668	-2.10%
E.A. Eligible Accounts	100,859	102,310	1.44%	106,626	-4.05%
E.A. Eligible Accounts w/Past Due Balance	36,595	28,841	-21.19%	29,973	-3.78%
Revenue of Past Due Accounts	\$ 39,229,563	35,496,442	-9.52%	\$ 38,781,198	-8.47%
Revenue of Past Due E.A. Eligible Accts	\$ 11,592,427	7,900,610	-31.85%	\$ 8,576,817	-7.88%
Disconnection Notices Issued	94,232	104,533	10.93%	111,716	-6.43%
Disconnection Notices to E.A. Eligibles	2,288	18,327	701.01%	26,683	-31.32%
Involuntary Disconnections	2,608	7,228	177.15%	9,987	-27.63%
Reconnections	1,441	4,610	219.92%	5,801	-20.53%
Accounts Determined Uncollectible	4,557	3,698	-18.85%	3,726	-0.75%
Uncollectible E.A. Eligible Accounts	225	312	38.67%	378	-17.46%

* Beginning in October 2014, Amana elected to cease filing monthly residential customer statistics. As a non-rate-regulated electric utility, Amana is not subject to mandatory reporting under 199 IAC 20.2(5)"j", but had been filing reports on a voluntary basis. To allow for a more useful comparison going forward, monthly totals for the previous year have been adjusted to remove Amana's reported figures.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2015**

Category	Amana* (Electric Only)	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	Please see footnote on page 1	28,038	138,674	3,926
Total Accounts Past Due		1,238	14,944	849
E.A. Eligible Accounts		254	8,959	442
E.A. Eligible Accounts w/Past Due Balance		75	2,556	55
Revenue of Past Due Accounts		\$ 483,187	\$ 7,401,036	\$ 289,974
Revenue of Past Due E.A. Eligible Accts		\$ 33,302	\$ 1,320,719	\$ 12,994
Disconnection Notices Issued		792	10,020	849
Disconnection Notices to E.A. Eligibles		65	1,663	55
Involuntary Disconnections		69	1,641	143
Reconnections		57	694	32
Accounts Determined Uncollectible		17	367	0
Uncollectible E.A. Eligible Accounts		0	129	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2015**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	408,150	198,675	564,852	519,750
Total Accounts Past Due	64,749	30,258	61,052	56,643
E.A. Eligible Accounts	17,962	13,486	32,368	28,839
E.A. Eligible Accounts w/Past Due Balance	5,823	3,981	8,358	7,993
Revenue of Past Due Accounts	\$ 12,807,074	\$ 3,621,712	\$ 5,396,910	\$ 5,496,549
Revenue of Past Due E.A. Eligible Accts	\$ 2,235,986	\$ 1,660,379	\$ 1,277,834	\$ 1,359,396
Disconnection Notices Issued	36,499	18,857	19,725	17,791
Disconnection Notices to E.A. Eligibles	1,941	1,327	6,990	6,286
Involuntary Disconnections	1,613	126	2,734	902
Reconnections	1,063	90	2,178	496
Accounts Determined Uncollectible	586	452	1,279	997
Uncollectible E.A. Eligible Accounts	42	34	58	49