

**Iowa Utilities Board
Residential Customer Statistics
Totals for: March 2015**

| Category | February 2015 | March 2015 | % Change Feb. - Mar. | March 2014* | % Change 2014-2015 |
|---|------------------|---------------|-------------------------|----------------|-----------------------|
| Total Accounts | 1,863,704 | 1,863,511 | -0.01% | 1,852,694 | 0.58% |
| Total Accounts Past Due | 233,798 | 224,479 | -3.99% | 245,678 | -8.63% |
| E.A. Eligible Accounts | 96,493 | 100,859 | 4.52% | 104,563 | -3.54% |
| E.A. Eligible Accounts w/Past Due Balance | 36,368 | 36,595 | 0.62% | 39,514 | -7.39% |
| Revenue of Past Due Accounts | \$ 40,567,067 | 39,229,563 | -3.30% | \$ 47,638,197 | -17.65% |
| Revenue of Past Due E.A. Eligible Accts | \$ 10,787,231 | 11,592,427 | 7.46% | \$ 12,784,970 | -9.33% |
| Disconnection Notices Issued | 94,699 | 94,232 | -0.49% | 105,384 | -10.58% |
| Disconnection Notices to E.A. Eligibles | 2,241 | 2,288 | 2.10% | 2,357 | -2.93% |
| Involuntary Disconnections | 292 | 2,608 | 793.15% | 2,271 | 14.84% |
| Reconnections | 263 | 1,441 | 447.91% | 1,200 | 20.08% |
| Accounts Determined Uncollectible | 4,519 | 4,557 | 0.84% | 4,522 | 0.77% |
| Uncollectible E.A. Eligible Accounts | 584 | 225 | -61.47% | 206 | 9.22% |

* Beginning in October 2014, Amana elected to cease filing monthly residential customer statistics. As a non-rate-regulated electric utility, Amana is not subject to mandatory reporting under 199 IAC 20.2(5)"j", but had been filing reports on a voluntary basis. To allow for a more useful comparison going forward, monthly totals for the previous year have been adjusted to remove Amana's reported figures.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2015**

| Category | Amana* (Electric Only) | Linn County REC (Electric Only) | Black Hills Energy f/k/a Aquila (Gas Only) | Liberty Energy f/k/a Atmos (Gas Only) |
|---|----------------------------------|------------------------------------|--|---|
| Total Accounts | Please see footnote on page 1 | 28,038 | 138,851 | 3,927 |
| Total Accounts Past Due | | 1,701 | 12,520 | 1,311 |
| E.A. Eligible Accounts | | 241 | 8,720 | 425 |
| E.A. Eligible Accounts w/Past Due Balance | | 76 | 893 | 78 |
| Revenue of Past Due Accounts | | \$ 551,923 | \$ 5,898,729 | \$ 189,997 |
| Revenue of Past Due E.A. Eligible Accts | | \$ 32,554 | \$ 199,458 | \$ 33,112 |
| Disconnection Notices Issued | | 1,037 | 8,932 | 817 |
| Disconnection Notices to E.A. Eligibles | | 83 | 247 | 0 |
| Involuntary Disconnections | | 36 | 456 | 131 |
| Reconnections | | 25 | 152 | 98 |
| Accounts Determined Uncollectible | | 16 | 297 | 0 |
| Uncollectible E.A. Eligible Accounts | | 0 | 115 | 0 |

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2015**

| Category | IP&L (Electric) | IP&L (Gas) | MidAmerican (Electric) | MidAmerican (Gas) |
|---|--------------------|---------------|---------------------------|----------------------|
| Total Accounts | 408,249 | 198,959 | 564,943 | 520,544 |
| Total Accounts Past Due | 59,326 | 27,684 | 63,144 | 58,793 |
| E.A. Eligible Accounts | 17,952 | 13,483 | 31,766 | 28,272 |
| E.A. Eligible Accounts w/Past Due Balance | 6,510 | 4,296 | 12,606 | 12,136 |
| Revenue of Past Due Accounts | \$ 14,666,369 | \$ 3,911,994 | \$ 6,675,239 | \$ 7,335,312 |
| Revenue of Past Due E.A. Eligible Accts | \$ 3,513,035 | \$ 2,603,020 | \$ 2,462,398 | \$ 2,748,850 |
| Disconnection Notices Issued | 38,350 | 19,507 | 13,196 | 12,393 |
| Disconnection Notices to E.A. Eligibles | 0 | 0 | 1,131 | 827 |
| Involuntary Disconnections | 669 | 80 | 984 | 252 |
| Reconnections | 416 | 61 | 585 | 104 |
| Accounts Determined Uncollectible | 763 | 573 | 1,616 | 1,292 |
| Uncollectible E.A. Eligible Accounts | 28 | 25 | 32 | 25 |