



Iowa Utilities Board 2016 Update



Mission and Vision

Mission: The Iowa Utilities Board regulates utilities to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to all Iowans.

Vision: The Iowa Utilities Board is valued as the regulatory expert and solutions-oriented partner in electric, natural gas, and telecommunications issues.

Iowa Utilities Board

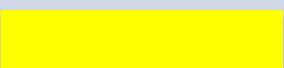
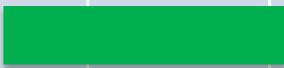
The IUB is a quasi-judicial body that hears evidence in cases filed before it and makes decisions based on the evidence presented. The IUB is required by state statute to make decisions that balance the interests of all parties to ensure the utilities provide adequate and reliable service at reasonable prices.

Gerri Huser, Chair

Libby Jacobs, Board Member

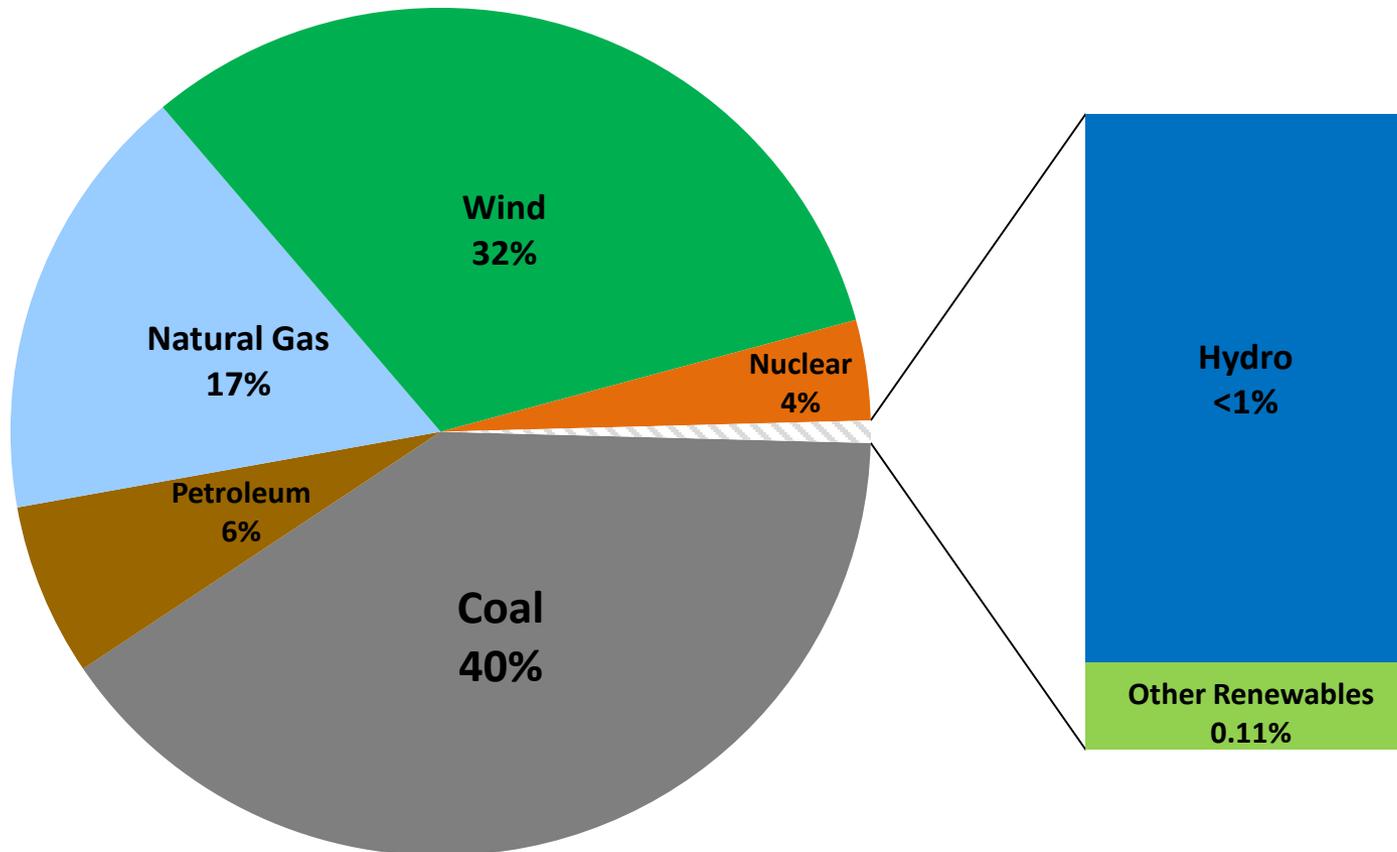
Nick Wagner, Board Member

IUB Regulation

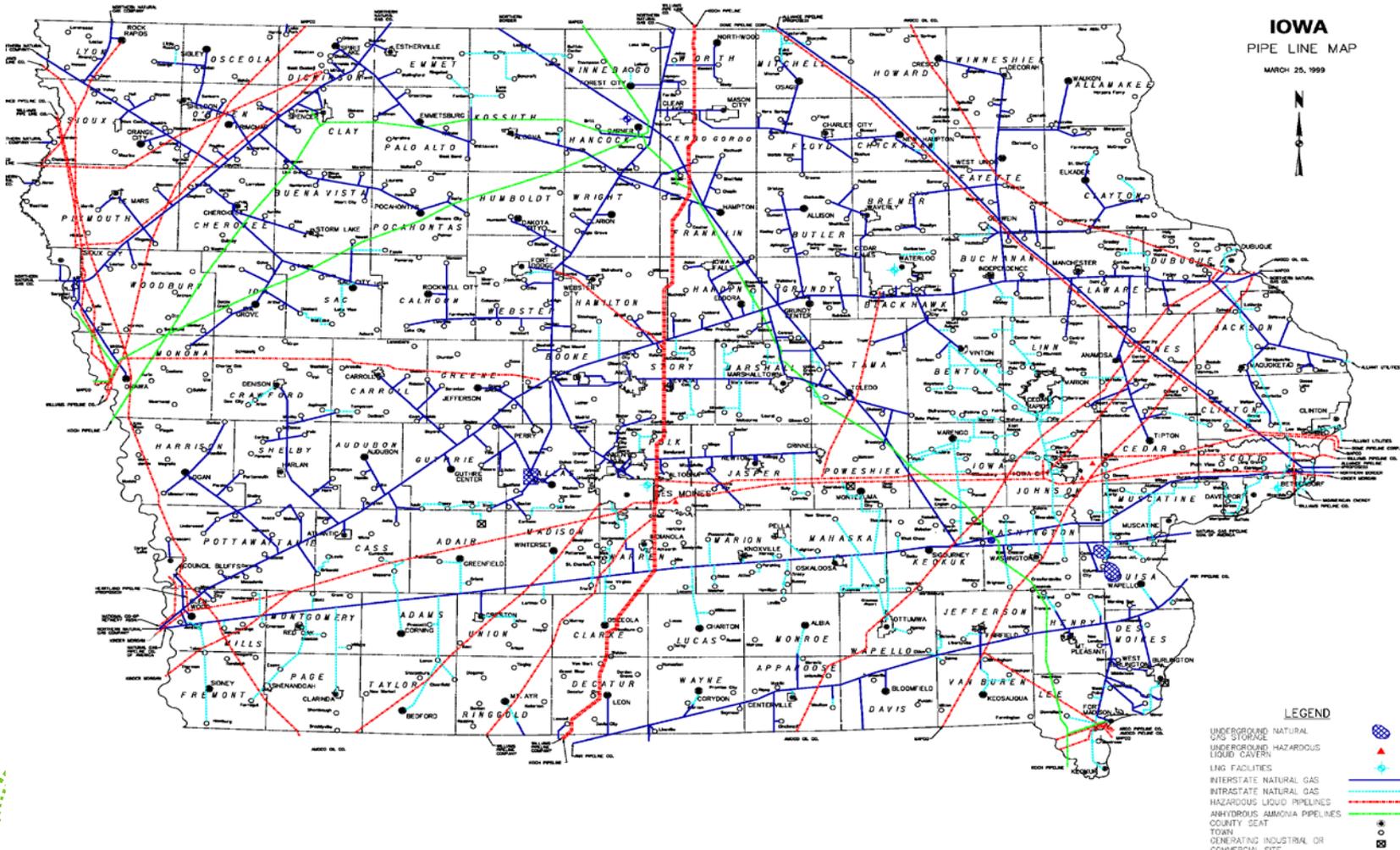
	Permitting/ Franchising	Siting/Physical Construction	Rates	Inspection	Service	Disconnection
Electric	✓	✓	✓	✓	✓	✓
Interstate Natural Gas	✗	✗	✗	✗	✗	✗
Intrastate Natural Gas	✓	✓	✓	✓	✓	✓
Hazardous Liquid	✓	✓	✗	✗	✗	✗
	Board does not regulate		Board regulates with limited capacity			Board Regulates

Iowa's 2014 Electric Capacity

(Source EIA Final Data)



Iowa Pipeline Map



Water

- The IUB regulates the rates and service of one investor-owned water utility - Iowa American Water.
- IUB **does not** regulate municipal or rural water systems. (Ex: Des Moines Water Works)

Telecommunications

- IUB regulates: All local exchange carriers (CenturyLink, Windstream, and Frontier, plus 267 rural and competitive carriers for a total of 270) for service quality and intrastate access services.
- IUB **does not** regulate long distance or wireless carriers, cable television, or broadband. (Example: Verizon, Mediacom internet)
- Programs: Lifeline, Link Up, Relay Iowa

Wireless and Wireline Subscribers in Iowa

Year	Total Access Lines	% Change from Prior Year	Total Wireless Subscribers	% Change from Prior Year
2007	1,613,000	-4.1%	1,972,664	8.1%
2008	1,561,000	-3.2%	2,134,607	8.2%
2009	1,463,000	-6.3%	2,190,054	2.6%
2010	1,372,818	-6.2%	2,463,472	12.5%
2011	1,298,543	-5.3%	2,566,895	4.2%
2012	1,225,186	-3.4%	2,590,873	1.0%
2013	1,152,323	-5.9%	2,683,410	3.6%
2014	1,114,667	-3.3%	2,700,741	0.6%

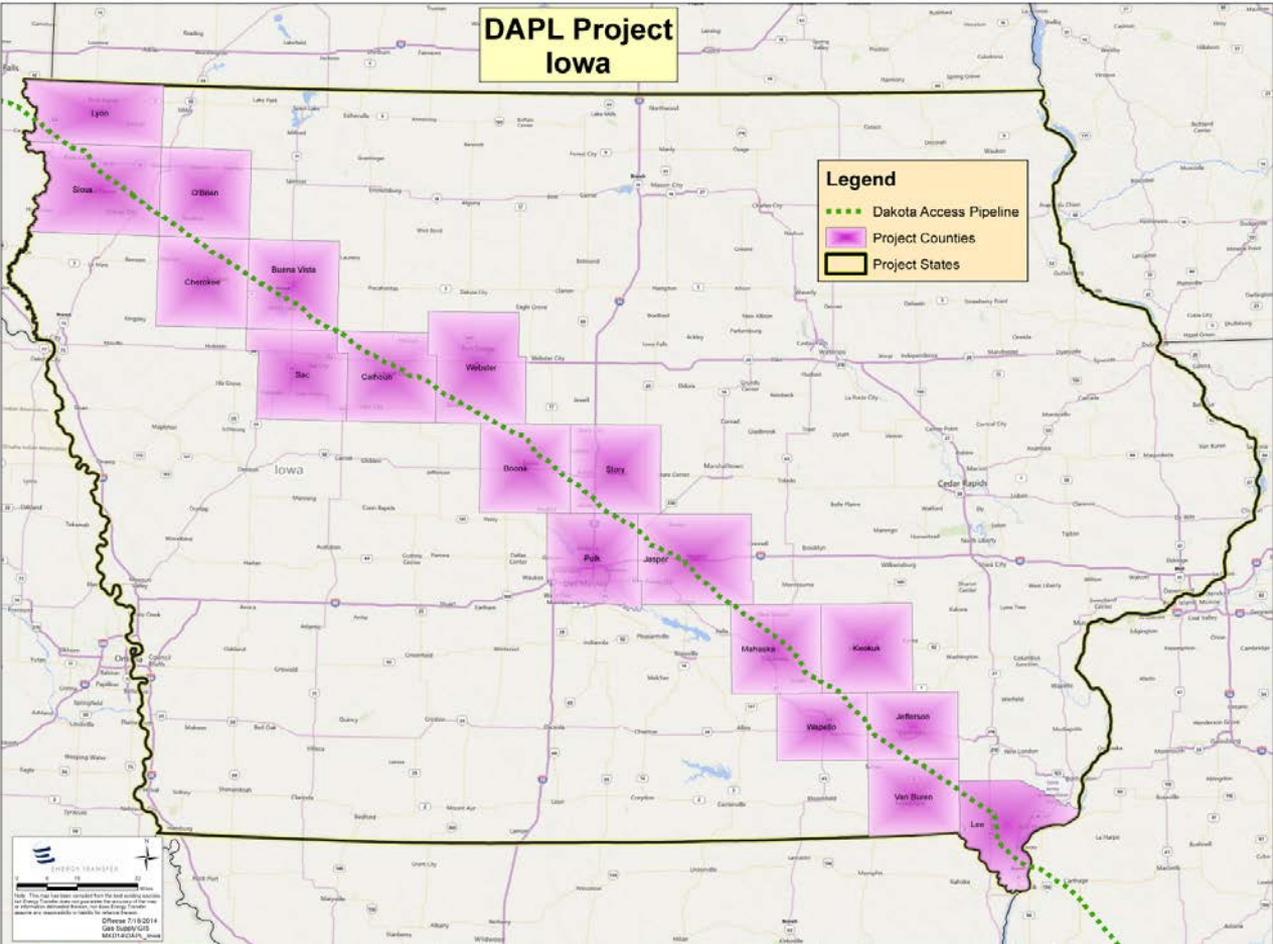
Customer Service

- 6,461 customer-initiated contacts in 2015.
 - Includes 620 written complaints, whether filed online, by email, or postal mail.
- Customer Service can help with
 - Utility billing disputes.
 - Slamming and cramming; call completion issues.
 - Nonpayment of bills and payment agreements.
 - Utility disconnection.
 - Winter moratorium and low-income home energy assistance (LIHEAP).

Open Dockets

- Dakota Access Pipeline
- Rock Island Clean Line
- Farm Taps
- Notice of Inquiry on Distributed Generation

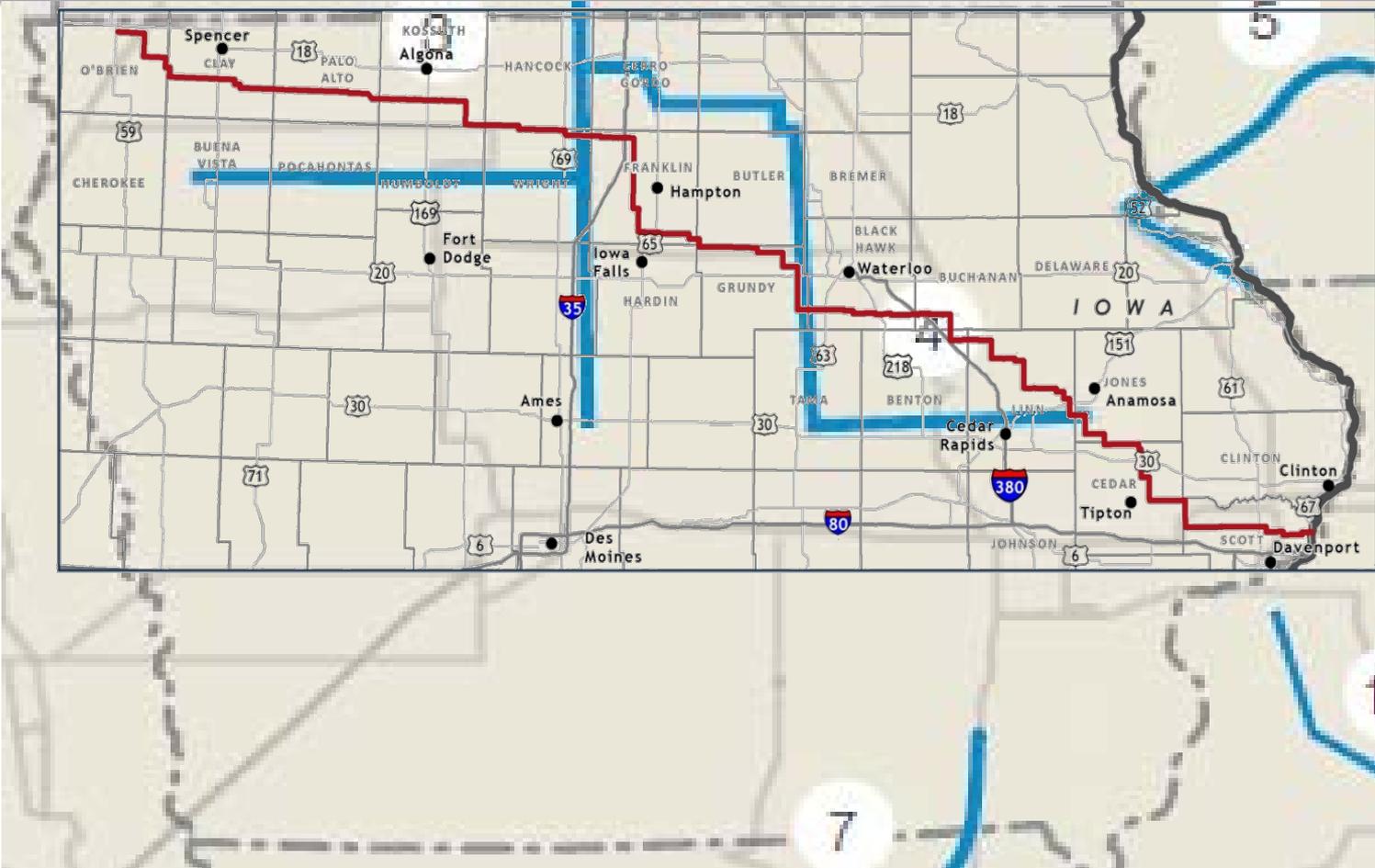
Dakota Access Pipeline



Dakota Access Pipeline

- **December 2014** - Public Information Meetings
- **1-20-2015** – Dakota Access Files Petition
- **6-08-2015** – IUB Orders Procedural Schedule
- **11-12-2015** – 12 Day Hearing in Boone
- **1-19-2016** – Initial Briefs Due
- **2-02-2016** – Reply Briefs Due
- **2-08-2016 to 2-11-2016** – Deliberation Meetings
- **3-10-2016** – Board Issues Order

Rock Island Clean Line



Rock Island Clean Line

- August 2013 – Information Meetings
- 11-06-2014 – Rock Island Files Petition

Farm Taps

- Issue brought by Black Hills Energy
- Safety concerns with lines connecting a natural gas pipeline to landowners that are maintained by landowner
- Customer outreach and workshops
- Formal consideration by Board

Notice of Inquiry – Distributed Generation

- Docket opened due to public interest in solar, biomass, combined heat and power
- Focused on issues related to the Board's role in the distributed generation process.
 - Net Metering
 - Interconnection
 - Customer Awareness and Protection

Administrative Update

- Transparency
 - Board Meetings
 - Board Calendar
 - Decision Meetings
 - Deliberations
- Administrative Rules Review
- EPA 111(d) rulemaking
- Iowa Energy Plan

Board Meetings

- Monthly Board meetings, typically 3rd Tuesday of the month.
- Held at the Iowa Utilities Board Hearing Room, 1375 E. Court Ave, Des Moines.
- Live-streamed
- Hearing and meeting calendar: <https://iub.iowa.gov/hearing-calendar>
- Agenda: <https://iub.iowa.gov/public-meeting-documents>

For questions or more information

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