



# Iowa Utilities Board NEWS

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Geri D. Huser, Chair

Elizabeth S. Jacobs, Board Member

Nick Wagner, Board Member

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Media contact | Don Tormey, 515.725.7347, [don.tormey@iub.iowa.gov](mailto:don.tormey@iub.iowa.gov)

Web site | <https://iub.iowa.gov>

## Iowa Utilities Board will implement upgrades to Electronic Filing System

(Des Moines) – Beginning Thursday, June 23, 2016, at 3:30 p.m., the Iowa Utilities Board's Electronic Filing System (EFS) at <https://efs.iowa.gov/efs/>, will be temporarily unavailable to the public and industry stakeholders as the Board will implement necessary upgrades to improve the filing process. Access to the Board's EFS service is expected to resume on Monday, June 27, 2016.

Users wishing to make deadline filings on Friday, June 24 will have the filing deadline extended to Monday, June 27, 2016, at 3:30 p.m., and the Board will accept those filings as being timely.

In addition, an updated copy of the Board's "Standards for Electronic Information" and FAQ's will be available on June 24 under the "Resources" heading located on the EFS home page at, <https://efs.iowa.gov/efs/>.

These upgrades are part of a process to increase efficiency and improve the services the Board provides to customers and stakeholders. The improvements will reduce the amount of internal processing time of filings with the Board, and decrease the amount of storage space required for the system. The EFS changes will make the agency more responsive and lower costs to our customers and Iowans.

After the system improvements are implemented, the step by step process for persons wishing to upload documents to EFS and for notification will not change however, users should be aware that the system will only accept .pdf, .xls. and .xlsx files.

For questions or assistance, please contact the EFS Help Desk Monday through Friday, 8:00 a.m. to 4:30 p.m. at 515-725-7337, or by e-mail at [efshelpdesk@iub.iowa.gov](mailto:efshelpdesk@iub.iowa.gov).

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*The Iowa Utilities Board regulates utilities to ensure that reasonably priced, reliable, environmentally responsible, and safe utility services are available to all Iowans.*

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