

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: August 2022**

Category	July 2022	August 2022	% Change July-August	August 2021	% Change 2021-2022
Total Accounts	1,907,716	1,910,540	0.15%	1,897,912	0.67%
Total Accounts Past Due	176,603	167,945	-4.90%	165,369	1.56%
E.A. Eligible Accounts	117,858	116,288	-1.33%	105,450	10.28%
E.A. Eligible Accounts w/Past Due Balance	30,914	62,744	102.96%	24,885	152.14%
Revenue of Past Due Accounts	\$ 24,277,208	\$ 23,229,586	-4.32%	\$ 20,794,544	11.71%
Revenue of Past Due E.A. Eligible Accts	\$ 5,554,377	\$ 5,318,997	-4.24%	\$ 4,708,534	12.97%
Disconnection Notices Issued	49,917	69,541	39.31%	58,295	19.29%
Disconnection Notices to E.A. Eligibles	10,795	14,295	32.42%	10,822	32.09%
Involuntary Disconnections	3,921	4,377	11.63%	3,190	37.21%
Reconnections	2,727	3,032	11.18%	2,152	40.89%
Accounts Determined Uncollectible	4,426	6,638	49.98%	5,243	26.61%
Uncollectible E.A. Eligible Accounts	482	1,006	108.71%	807	24.66%

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Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		143,601	3,444
Total Accounts Past Due		11,416	528
E.A. Eligible Accounts		6,782	902
E.A. Eligible Accounts w/Past Due Balance		1,360	130
Revenue of Past Due Accounts		\$ 1,427,241	\$ 111,359
Revenue of Past Due E.A. Eligible Accts		\$ 184,970	\$ 31,521
Disconnection Notices Issued		3,245	192
Disconnection Notices to E.A. Eligibles		388	90
Involuntary Disconnections		406	32
Reconnections		95	17
Accounts Determined Uncollectible		832	61
Uncollectible E.A. Eligible Accounts		0	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	396,632	194,127	617,949	554,787
Total Accounts Past Due	18,530	9,055	68,556	59,860
E.A. Eligible Accounts	30,287	15,456	33,937	28,924
E.A. Eligible Accounts w/Past Due Balance	4,167	1,862	44,691	10,534
Revenue of Past Due Accounts	\$ 6,102,782	\$ 1,629,406	\$ 10,899,097	3,059,701
Revenue of Past Due E.A. Eligible Accts	\$ 1,590,050	\$ 344,054	\$ 2,466,038	702,364
Disconnection Notices Issued	17,858	6,882	22,749	18,615
Disconnection Notices to E.A. Eligibles	3,506	1,500	4,841	3,970
Involuntary Disconnections	2,092	147	1,354	346
Reconnections	1,676	60	1,044	140
Accounts Determined Uncollectible	1,784	845	1,782	1,334
Uncollectible E.A. Eligible Accounts	406	175	238	187

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