

**Iowa Utilities Board
Residential Customer Statistics
Totals for: May 2022**

Category	April 2022	May 2022	% Change April-May	May 2021	% Change 2021-2022
Total Accounts	1,912,809	1,910,957	-0.10%	1,899,666	0.59%
Total Accounts Past Due	161,795	169,969	5.05%	147,586	15.17%
E.A. Eligible Accounts	119,284	120,105	0.69%	108,446	10.75%
E.A. Eligible Accounts w/Past Due Balance	28,047	27,514	-1.90%	21,589	27.44%
Revenue of Past Due Accounts	\$ 27,370,555	\$ 26,410,608	-3.51%	\$ 20,673,841	27.75%
Revenue of Past Due E.A. Eligible Accts	\$ 8,053,876	\$ 6,372,588	-20.88%	\$ 5,621,386	13.36%
Disconnection Notices Issued	59,263	52,758	-10.98%	34,729	51.91%
Disconnection Notices to E.A. Eligibles	15,520	9,928	-36.03%	6,579	50.90%
Involuntary Disconnections	5,068	4,813	-5.03%	4,264	12.88%
Reconnections	3,507	2,813	-19.79%	3,142	-10.47%
Accounts Determined Uncollectible	4,052	3,686	-9.03%	3,166	16.42%
Uncollectible E.A. Eligible Accounts	130	200	53.85%	184	8.70%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2022**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		144,598	3,523
Total Accounts Past Due		10,536	556
E.A. Eligible Accounts		7,252	861
E.A. Eligible Accounts w/Past Due Balance		1,093	118
Revenue of Past Due Accounts		\$ 2,244,677	\$ 168,510
Revenue of Past Due E.A. Eligible Accts		\$ 263,269	\$ 36,778
Disconnection Notices Issued		6,298	338
Disconnection Notices to E.A. Eligibles		570	122
Involuntary Disconnections		998	76
Reconnections		155	20
Accounts Determined Uncollectible		276	12
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2022**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	396,319	195,167	616,379	554,971
Total Accounts Past Due	20,673	9,200	68,243	60,761
E.A. Eligible Accounts	30,090	15,306	35,970	30,626
E.A. Eligible Accounts w/Past Due Balance	4,453	1,939	10,275	9,636
Revenue of Past Due Accounts	\$ 7,527,834	\$ 2,368,552	\$ 6,136,319	7,964,716
Revenue of Past Due E.A. Eligible Accts	\$ 2,321,511	\$ 567,749	\$ 1,344,332	1,838,949
Disconnection Notices Issued	7,539	3,882	18,009	16,692
Disconnection Notices to E.A. Eligibles	2,058	904	3,305	2,969
Involuntary Disconnections	1,279	293	1,696	471
Reconnections	973	95	1,348	222
Accounts Determined Uncollectible	1,033	474	1,076	815
Uncollectible E.A. Eligible Accounts	87	31	45	37