

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: July 2021**

Category	June 2021	July 2021	% Change June-July	July 2020	% Change 2020-2021
Total Accounts	1,899,489	1,898,365	-0.06%	1,884,556	0.73%
Total Accounts Past Due	154,987	164,492	6.13%	175,358	-6.20%
E.A. Eligible Accounts	107,935	106,709	-1.14%	116,554	-8.45%
E.A. Eligible Accounts w/Past Due Balance	22,308	23,785	6.62%	30,803	-22.78%
Revenue of Past Due Accounts	\$ 19,632,309	\$ 20,913,365	6.53%	\$ 29,184,964	-28.34%
Revenue of Past Due E.A. Eligible Accts	\$ 5,007,710	\$ 4,887,819	-2.39%	\$ 8,332,970	-41.34%
Disconnection Notices Issued	41,230	34,199	-17.05%	63,010	-45.72%
Disconnection Notices to E.A. Eligibles	8,071	6,306	-21.87%	16,121	-60.88%
Involuntary Disconnections	5,001	3,103	-37.95%	2,406	28.97%
Reconnections	3,431	2,152	-37.28%	1,510	42.52%
Accounts Determined Uncollectible	3,529	4,038	14.42%	5,252	-23.12%
Uncollectible E.A. Eligible Accounts	298	448	50.34%	634	-29.34%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: July 2021**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		143,566	4,039
Total Accounts Past Due		10,248	363
E.A. Eligible Accounts		6,334	474
E.A. Eligible Accounts w/Past Due Balance		862	100
Revenue of Past Due Accounts		\$ 1,136,819	\$ 71,560
Revenue of Past Due E.A. Eligible Accts		\$ 126,693	\$ 21,291
Disconnection Notices Issued		3,005	151
Disconnection Notices to E.A. Eligibles		292	31
Involuntary Disconnections		380	39
Reconnections		61	8
Accounts Determined Uncollectible		302	29
Uncollectible E.A. Eligible Accounts		0	7

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: July 2021**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	396,107	194,052	610,586	550,015
Total Accounts Past Due	19,420	9,519	66,346	58,596
E.A. Eligible Accounts	27,708	13,965	31,669	26,559
E.A. Eligible Accounts w/Past Due Balance	3,858	1,748	9,178	8,039
Revenue of Past Due Accounts	\$ 7,106,571	\$ 1,593,064	\$ 8,649,389	2,355,962
Revenue of Past Due E.A. Eligible Accts	\$ 2,302,700	\$ 378,989	\$ 1,633,572	424,574
Disconnection Notices Issued	2,036	916	15,597	12,494
Disconnection Notices to E.A. Eligibles	485	229	2,926	2,343
Involuntary Disconnections	856	202	1,322	304
Reconnections	718	102	1,099	164
Accounts Determined Uncollectible	1,052	433	1,254	968
Uncollectible E.A. Eligible Accounts	131	56	150	104