

**Iowa Utilities Board
Residential Customer Statistics
Totals for: June 2021**

Category	May 2021	June 2021	% Change May-June	June 2020	% Change 2020-2021
Total Accounts	1,899,666	1,899,489	-0.01%	1,884,743	0.78%
Total Accounts Past Due	147,586	154,987	5.01%	193,712	-19.99%
E.A. Eligible Accounts	108,446	107,935	-0.47%	116,677	-7.49%
E.A. Eligible Accounts w/Past Due Balance	21,589	22,308	3.33%	37,160	-39.97%
Revenue of Past Due Accounts	\$ 20,673,841	\$ 19,632,309	-5.04%	\$ 38,398,263	-48.87%
Revenue of Past Due E.A. Eligible Accts	\$ 5,621,386	\$ 5,007,710	-10.92%	\$ 12,568,222	-60.16%
Disconnection Notices Issued	34,729	41,230	18.72%	0	N/A
Disconnection Notices to E.A. Eligibles	6,579	8,071	22.68%	0	N/A
Involuntary Disconnections	4,264	5,001	17.28%	0	N/A
Reconnections	3,142	3,431	9.20%	211	1526.07%
Accounts Determined Uncollectible	3,166	3,529	11.47%	5,274	-33.09%
Uncollectible E.A. Eligible Accounts	184	298	61.96%	460	-35.22%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2021**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		143,596	4,034
Total Accounts Past Due		9,528	457
E.A. Eligible Accounts		6,441	466
E.A. Eligible Accounts w/Past Due Balance		731	197
Revenue of Past Due Accounts		\$ 1,153,960	\$ 107,580
Revenue of Past Due E.A. Eligible Accts		\$ 131,961	\$ 32,730
Disconnection Notices Issued		2,629	519
Disconnection Notices to E.A. Eligibles		167	92
Involuntary Disconnections		416	51
Reconnections		117	10
Accounts Determined Uncollectible		276	0
Uncollectible E.A. Eligible Accounts		0	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2021**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	396,874	195,188	609,744	550,053
Total Accounts Past Due	16,715	8,294	63,034	56,959
E.A. Eligible Accounts	27,701	13,951	32,294	27,082
E.A. Eligible Accounts w/Past Due Balance	3,359	1,557	8,667	7,797
Revenue of Past Due Accounts	\$ 6,656,817	\$ 1,596,281	\$ 6,119,720	3,997,951
Revenue of Past Due E.A. Eligible Accts	\$ 2,220,933	\$ 399,670	\$ 1,368,498	853,918
Disconnection Notices Issued	9,277	4,349	13,345	11,111
Disconnection Notices to E.A. Eligibles	2,020	947	2,689	2,156
Involuntary Disconnections	1,952	352	1,788	442
Reconnections	1,515	100	1,463	226
Accounts Determined Uncollectible	990	435	1,049	779
Uncollectible E.A. Eligible Accounts	92	45	95	66