

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: February 2022**

Category	January 2022	February 2022	% Change Jan-Feb	February 2021	% Change 2021-2022
Total Accounts	1,912,381	1,913,694	0.07%	1,899,624	0.74%
Total Accounts Past Due	182,163	183,708	0.85%	168,631	8.94%
E.A. Eligible Accounts	93,669	105,401	12.52%	95,948	9.85%
E.A. Eligible Accounts w/Past Due Balance	29,644	35,531	19.86%	30,655	15.91%
Revenue of Past Due Accounts	\$ 28,649,196	\$ 31,227,730	9.00%	\$ 31,351,789	-0.40%
Revenue of Past Due E.A. Eligible Accts	\$ 7,420,608	\$ 9,813,951	32.25%	\$ 10,842,293	-9.48%
Disconnection Notices Issued	53,813	51,578	-4.15%	36,400	41.70%
Disconnection Notices to E.A. Eligibles	969	721	-25.59%	681	5.87%
Involuntary Disconnections	371	490	32.08%	429	14.22%
Reconnections	242	259	7.02%	240	7.92%
Accounts Determined Uncollectible	5,168	4,484	-13.24%	6,099	-26.48%
Uncollectible E.A. Eligible Accounts	441	157	-64.40%	203	-22.66%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: February 2022**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		145,199	3,633
Total Accounts Past Due		9,431	422
E.A. Eligible Accounts		5,804	421
E.A. Eligible Accounts w/Past Due Balance		803	46
Revenue of Past Due Accounts		\$ 1,188,434	\$ 65,810
Revenue of Past Due E.A. Eligible Accts		\$ 130,375	\$ 6,723
Disconnection Notices Issued		5,465	328
Disconnection Notices to E.A. Eligibles		1	0
Involuntary Disconnections		47	12
Reconnections		0	10
Accounts Determined Uncollectible		279	10
Uncollectible E.A. Eligible Accounts		1	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: February 2022**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	397,302	196,274	615,463	555,823
Total Accounts Past Due	22,448	9,306	75,031	67,070
E.A. Eligible Accounts	26,274	13,118	32,312	27,472
E.A. Eligible Accounts w/Past Due Balance	6,426	2,779	13,193	12,284
Revenue of Past Due Accounts	\$ 9,111,220	\$ 1,826,518	\$ 8,418,665	10,617,083
Revenue of Past Due E.A. Eligible Accts	\$ 3,618,668	\$ 641,627	\$ 2,468,493	2,948,065
Disconnection Notices Issued	9,375	6,007	15,742	14,661
Disconnection Notices to E.A. Eligibles	0	0	389	331
Involuntary Disconnections	0	23	363	45
Reconnections	1	3	228	17
Accounts Determined Uncollectible	1,067	395	1,586	1,147
Uncollectible E.A. Eligible Accounts	22	5	69	60