

**Iowa Utilities Board
Residential Customer Statistics
Totals for: August 2021**

Category	July 2021	August 2021	% Change June-July	August 2020	% Change 2020-2021
Total Accounts	1,897,800	1,897,782	0.00%	1,885,421	0.66%
Total Accounts Past Due	161,242	162,079	0.52%	184,616	-12.21%
E.A. Eligible Accounts	108,063	106,788	-1.18%	115,724	-7.72%
E.A. Eligible Accounts w/Past Due Balance	26,355	27,434	4.09%	31,970	-14.19%
Revenue of Past Due Accounts	\$ 23,117,130	\$ 22,708,235	-1.77%	\$29,849,047	-23.92%
Revenue of Past Due E.A. Eligible Accts	\$ 4,989,785	\$ 4,807,894	-3.65%	\$7,389,630	-34.94%
Disconnection Notices Issued	33,541	57,842	72.45%	39,480	0.00%
Disconnection Notices to E.A. Eligibles	6,354	10,909	71.69%	7,420	0.00%
Involuntary Disconnections	3,066	3,055	-0.36%	1,905	0.00%
Reconnections	2,896	2,929	1.14%	1,564	87.28%
Accounts Determined Uncollectible	4,124	5,245	27.18%	5,252	-0.13%
Uncollectible E.A. Eligible Accounts	766	1,200	56.66%	634	89.27%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2021**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		143,003	3,479
Total Accounts Past Due		7,210	386
E.A. Eligible Accounts		7,535	487
E.A. Eligible Accounts w/Past Due Balance		3,431	102
Revenue of Past Due Accounts		\$ 2,860,630	\$ 45,744
Revenue of Past Due E.A. Eligible Accts		\$ 205,483	\$ 13,179
Disconnection Notices Issued		1,894	337
Disconnection Notices to E.A. Eligibles		306	64
Involuntary Disconnections		247	29
Reconnections		866	11
Accounts Determined Uncollectible		449	45
Uncollectible E.A. Eligible Accounts		393	16

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2021**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	395,305	194,525	611,117	550,353
Total Accounts Past Due	17,964	9,118	68,050	59,351
E.A. Eligible Accounts	27,687	13,979	31,016	26,084
E.A. Eligible Accounts w/Past Due Balance	3,713	1,705	9,892	8,591
Revenue of Past Due Accounts	\$ 6,525,007	\$ 1,272,647	\$ 9,784,351	2,219,856
Revenue of Past Due E.A. Eligible Accts	\$ 1,952,962	\$ 301,812	\$ 1,913,334	421,124
Disconnection Notices Issued	16,496	6,458	18,254	14,403
Disconnection Notices to E.A. Eligibles	2,881	1,294	3,555	2,809
Involuntary Disconnections	893	65	1,499	322
Reconnections	668	33	1,199	152
Accounts Determined Uncollectible	1,534	716	1,410	1,091
Uncollectible E.A. Eligible Accounts	321	122	196	152