

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: June 2021**

Category	May 2021	June 2021	% Change May-June	June 2020	% Change 2020-2021
Total Accounts	1,899,051	1,899,204	0.01%	1,884,743	0.77%
Total Accounts Past Due	144,553	151,950	5.12%	193,712	-21.56%
E.A. Eligible Accounts	109,909	109,341	-0.52%	116,677	-6.29%
E.A. Eligible Accounts w/Past Due Balance	23,936	24,776	3.51%	37,160	-33.33%
Revenue of Past Due Accounts	\$ 24,281,186	\$ 22,236,260	-8.42%	\$38,398,263	-42.09%
Revenue of Past Due E.A. Eligible Accts	\$ 5,771,105	\$ 5,145,857	-10.83%	\$12,568,222	-59.06%
Disconnection Notices Issued	32,997	41,606	26.09%	0	0.00%
Disconnection Notices to E.A. Eligibles	6,447	8,320	29.05%	0	0.00%
Involuntary Disconnections	4,416	4,944	11.96%	0	0.00%
Reconnections	3,774	4,042	7.10%	211	1815.64%
Accounts Determined Uncollectible	2,976	3,495	17.44%	5,274	-33.73%
Uncollectible E.A. Eligible Accounts	418	568	35.89%	460	23.48%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: June 2021**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		143,311	4,034
Total Accounts Past Due		6,491	457
E.A. Eligible Accounts		7,847	466
E.A. Eligible Accounts w/Past Due Balance		3,199	197
Revenue of Past Due Accounts		\$ 3,757,911	\$ 107,580
Revenue of Past Due E.A. Eligible Accts		\$ 270,108	\$ 32,730
Disconnection Notices Issued		3,005	519
Disconnection Notices to E.A. Eligibles		416	92
Involuntary Disconnections		359	51
Reconnections		728	10
Accounts Determined Uncollectible		242	0
Uncollectible E.A. Eligible Accounts		270	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: June 2021**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	396,874	195,188	609,744	550,053
Total Accounts Past Due	16,715	8,294	63,034	56,959
E.A. Eligible Accounts	27,701	13,951	32,294	27,082
E.A. Eligible Accounts w/Past Due Balance	3,359	1,557	8,667	7,797
Revenue of Past Due Accounts	\$ 6,656,817	\$ 1,596,281	\$ 6,119,720	3,997,951
Revenue of Past Due E.A. Eligible Accts	\$ 2,220,933	\$ 399,670	\$ 1,368,498	853,918
Disconnection Notices Issued	9,277	4,349	13,345	11,111
Disconnection Notices to E.A. Eligibles	2,020	947	2,689	2,156
Involuntary Disconnections	1,952	352	1,788	442
Reconnections	1,515	100	1,463	226
Accounts Determined Uncollectible	990	435	1,049	779
Uncollectible E.A. Eligible Accounts	92	45	95	66