

FAQs for Electronic Map Electric Service Boundaries

Background:

The Iowa Utilities Board (IUB) and the Office of the Chief Information Officer (OCIO) have collaborated to provide an updated map for electric service boundaries in Iowa. The IUB has updated its website to include this information.

Iowa Code section 476.24(2) requires the IUB to prepare a composite map of the state showing the exclusive electric service areas of electric utilities.

Electric utilities are allowed to modify electric service areas with IUB approval. Iowa Code section 476.25 provides that where such modification is approved by the IUB, the map showing the exclusive electric service areas of the electric utilities must be amended.

Related citations:

Iowa Code § [476.24](#) Electric utility service area maps.

Iowa Code § [476.25](#) Assigned Service areas – electric utilities – legislative policy.

[199 IAC 20.2\(5\)](#) Annual, periodic and other reports to be filed with the board.

[199 IAC 20.3\(8\)](#) Service areas.

[199 IAC 20.3\(9\)](#) Petition for modification of service area and answers.

Q1. What is the IUB doing?

A1. The IUB and OCIO have collaborated to provide an updated map for electric service boundaries. The IUB has updated its website links to access the map.

Q2. When did the electric service boundaries map become available?

A2. The electric service boundaries map has been available on the IUB website. The updated links became available April 20, 2021.

Q3: How do I access the map?

A3: Three locations to link to the Electric Service Boundaries Map:

- Navigate under “Regulated Industries” on the toolbar across the top of the homepage of the IUB’s website and under the “Electric” submenu select “Electric Service Area Boundary Map” to view the map.

- Navigate under “Online Services” on the toolbar across the top of the homepage of the IUB’s website and under the “View a Utility Service Area Map” submenu select “Electric Service Area Map” to view the map.
- Navigate to “Quick Links” on the right side of the homepage of the IUB’s website. Select “View a Utility Service Area Map” and select “Electric Service Area Map” to view the map.

Q4: How do I navigate the map?

A4: The User Guide provides instructions on how to navigate the map. You may access the User Guide by clicking on the link on the splash screen or by clicking on the information (i) icon in the upper right side of the map in the green shaded area.

Q5: What do I do if I think the electric service boundaries are inaccurate?

A5: Notify your electric company or email the IUB at iub@iub.iowa.gov.

Q6: How current is the electronic map?

A6: The entire map was updated as of December 4, 2020. To see revision [or editing] information, click on a service area boundary on the map, a pop-up box will appear with information containing the company name, type of boundary, name of editor, and date of edit. Generally speaking, the electronic map is considered current as of the last edit. The map is updated when the IUB approves a service boundary modification per Iowa Code section 476.25 and the IUB’s rules at 199 IAC 20.3(9).

Q7: What is GIS?

A7: GIS means geographic information system. It is a computer-based tool used for mapping. It analyzes spatial location and organizes layers of information into visualizations using maps and 3D scenes.

Q8: How do I get a printed copy of the map?

A8: If you have access to a printer, select the printer icon at the top right corner of the map. This opens a panel to set printing options. The default settings will generate an 11-by-17-inch PDF of the current map extent. You can change the size, output type, title, and other properties by clicking on the advanced tool button below the default print settings. View the User Guide for more information on printing. To access the User Guide, click on the information (i) icon in the upper right side of the map in the green shaded area.