

**Iowa Utilities Board
Residential Customer Statistics
Totals for: February 2021**

Category	January 2020	February 2021	% Change Jan-Feb	February 2020	% Change 2020-2021
Total Accounts	1,898,719	1,899,712	0.05%	1,882,825.00	0.90%
Total Accounts Past Due	167,872	165,506	-1.41%	184,057.00	-10.08%
E.A. Eligible Accounts	88,673	98,639	11.24%	106,292.00	-7.20%
E.A. Eligible Accounts w/Past Due Balance	31,514	33,035	4.83%	44,872.00	-26.38%
Revenue of Past Due Accounts	\$ 35,838,537	\$ 38,433,582	7.24%	\$29,848,125.00	28.76%
Revenue of Past Due E.A. Eligible Accts	\$ 8,949,828	\$ 11,133,161	24.40%	\$11,907,123.00	-6.50%
Disconnection Notices Issued	37,737	36,400	-3.54%	60,453.00	-39.79%
Disconnection Notices to E.A. Eligibles	1,166	947	-18.78%	540.00	75.37%
Involuntary Disconnections	447	480	7.38%	701.00	-31.53%
Reconnections	780	756	-3.08%	463.00	63.28%
Accounts Determined Uncollectible	4,222	4,579	8.46%	5,423.00	-15.56%
Uncollectible E.A. Eligible Accounts	616	392	-36.36%	279.00	40.50%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2021**

Category	Linn County REC* (Electric Only)	February (Gas Only)	Liberty Energy f/k/a Atmos Jan-Feb	e br
Total Accounts		144,225	4,103	
Total Accounts Past Due		6,293	557	
E.A. Eligible Accounts		7,965	367	
E.A. Eligible Accounts w/Past Due Balance		2,820	57	
Revenue of Past Due Accounts		\$ 8,171,323	\$ 113,341	
Revenue of Past Due E.A. Eligible Accts		\$ 373,985	\$ 14,908	
Disconnection Notices Issued		3,489	608	
Disconnection Notices to E.A. Eligibles		267	13	
Involuntary Disconnections		82	10	
Reconnections		516	3	
Accounts Determined Uncollectible		165	13	
Uncollectible E.A. Eligible Accounts		191	3	

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: February 2021**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	396,527	196,090	607,674	551,093
Total Accounts Past Due	26,889	11,798	63,729	56,240
E.A. Eligible Accounts	23,929	12,058	29,580	24,740
E.A. Eligible Accounts w/Past Due Balance	6,232	2,525	11,233	10,168
Revenue of Past Due Accounts	\$ 12,861,105	\$ 2,109,797	\$ 9,155,625	6,022,391
Revenue of Past Due E.A. Eligible Accts	\$ 4,673,303	\$ 536,250	\$ 3,427,685	2,107,030
Disconnection Notices Issued	6,768	3,127	12,151	10,257
Disconnection Notices to E.A. Eligibles	0	0	371	296
Involuntary Disconnections	0	3	346	39
Reconnections	5	0	219	13
Accounts Determined Uncollectible	1,230	525	1,539	1,107
Uncollectible E.A. Eligible Accounts	17	1	108	72