

Customer Contribution Fund Annual Statewide Report Iowa Utilities Board

For Fiscal Year July 1, 2019 – June 30, 2020

Iowa Code § 476.66 requires all electric and natural gas utilities to establish a fund that supplements the low-income home energy assistance program (LIHEAP) and to assist with weatherization. Customers and other entities may contribute to the fund. Each utility must establish a board or committee to determine the appropriate distribution of the funds. The funds are distributed directly by the utility or through the local community action agency.

Each utility must file with the Utilities Board (Board) an annual report of their fund's activity. The Board must compile the utility reports into the Annual Statewide Report (below) for submission to the General Assembly.

CONTRIBUTIONS	
Number of Customers Contributing	10,184
Undistributed Fund from Previous Year	\$223,305
Customer Contributions Collected	\$532,494
Matching and Other Contributions	\$1,093,586
Total Contributions	\$1,849,385
Reimbursed Expenses	\$846
NET CONTRIBUTIONS	\$1,848,539

FUND DISTRIBUTIONS	
Weatherization Program	\$6,072
Heating Assistance Payments	\$1,197,802
Other Programs	\$47,183
TOTAL FUNDS DISTRIBUTED	\$1,251,057
Estimated Number of Households Assisted	4690
AVERAGE ASSISTANCE PER HOUSEHOLD	\$267

UTILITY EXPENSES	
Advertising	\$10,578
Admin. & General Salaries	\$17,387
Office Supplies & Expenses	\$5,515
Supervision – Labor & Expenses	\$789
Mailing	\$441
Printing	\$5,918
Publication	\$8,688
Total Expenses	\$49,316
Reimbursed Expenses	\$434
UNREIMBURSED UTILITY EXPENSES	\$48,882

Notes: The Annual Statewide Report represents the total values reported by 203 utilities that provide electric and/or natural gas service. This includes five investor-owned utilities, 156 municipal utilities, and 42 cooperative utilities.

The Board compiles the annual report of fund results as submitted by the utilities, but does not verify the accuracy of information provided by the utilities.

Figures are rounded to the nearest dollar. Funds not distributed during a fiscal year are carried forward to the next fiscal year. Each utility is allowed to keep 5 percent of annual contributions to defray program expense.