

**Iowa Utilities Board
Residential Customer Statistics
Totals for: August 2020**

Category	July 2020	August 2020	% Change July-August	August 2019	% Change 2019-2020
Total Accounts	1,884,556	1,885,421	0.05%	1,865,297	1.08%
Total Accounts Past Due	175,358	184,616	5.28%	185,760	-0.62%
E.A. Eligible Accounts	116,554	115,724	-0.71%	113,832	1.66%
E.A. Eligible Accounts w/Past Due Balance	30,803	31,970	3.79%	27,338	16.94%
Revenue of Past Due Accounts	\$ 29,184,964	\$ 29,849,047	2.28%	\$ 27,742,818	7.59%
Revenue of Past Due E.A. Eligible Accts	\$ 8,332,970	\$ 7,389,630	-11.32%	\$ 7,606,081	-2.85%
Disconnection Notices Issued	63,010	39,480	-37.34%	81,176	-51.36%
Disconnection Notices to E.A. Eligibles	16,121	7,420	-53.97%	10,550	-29.67%
Involuntary Disconnections	2,406	1,905	-20.82%	8,649	-77.97%
Reconnections	1,510	1,564	3.58%	6,424	-75.65%
Accounts Determined Uncollectible	5,252	4,558	-13.21%	5,865	-22.28%
Uncollectible E.A. Eligible Accounts	634	613	-3.31%	972	-36.93%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2020**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		142,534	3,968
Total Accounts Past Due		12,497	537
E.A. Eligible Accounts		7,128	467
E.A. Eligible Accounts w/Past Due Balance		4,727	102
Revenue of Past Due Accounts		\$ 2,021,735	\$ 99,496
Revenue of Past Due E.A. Eligible Accts		\$ 190,231	\$ 22,060
Disconnection Notices Issued		0	440
Disconnection Notices to E.A. Eligibles		0	52
Involuntary Disconnections		0	0
Reconnections		183	0
Accounts Determined Uncollectible		1,783	0
Uncollectible E.A. Eligible Accounts		59	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2020**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	394,479	194,750	603,469	546,221
Total Accounts Past Due	24,559	11,479	72,491	63,053
E.A. Eligible Accounts	31,284	15,820	32,895	28,130
E.A. Eligible Accounts w/Past Due Balance	5,305	2,236	10,486	9,114
Revenue of Past Due Accounts	\$ 8,992,666	\$ 1,670,893	\$ 14,091,497	2,972,760
Revenue of Past Due E.A. Eligible Accts	\$ 2,996,085	\$ 426,731	\$ 3,117,830	636,693
Disconnection Notices Issued	3,217	1,362	18,999	15,462
Disconnection Notices to E.A. Eligibles	724	359	3,441	2,844
Involuntary Disconnections	743	104	935	123
Reconnections	548	25	749	59
Accounts Determined Uncollectible	881	368	881	645
Uncollectible E.A. Eligible Accounts	212	98	140	104