

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: July 2020**

Category	June 2020	July 2020	% Change June-July	July 2019	% Change 2019-2020
Total Accounts	1,884,743	1,884,556	-0.01%	1,862,193	1.20%
Total Accounts Past Due	193,712	175,358	-9.47%	180,902	-3.06%
E.A. Eligible Accounts	116,677	116,554	-0.11%	115,584	0.84%
E.A. Eligible Accounts w/Past Due Balance	37,160	30,803	-17.11%	27,913	10.35%
Revenue of Past Due Accounts	\$ 38,398,263	\$ 29,184,964	-23.99%	\$ 27,543,602	5.96%
Revenue of Past Due E.A. Eligible Accts	\$ 12,568,222	\$ 8,332,970	-33.70%	\$ 7,706,772	8.13%
Disconnection Notices Issued	-	63,010		63,981	-1.52%
Disconnection Notices to E.A. Eligibles	-	16,121		10,196	58.11%
Involuntary Disconnections	-	2,406		7,465	-67.77%
Reconnections	211	1,510	615.64%	4,723	-68.03%
Accounts Determined Uncollectible	5,274	5,252	-0.42%	4,917	6.81%
Uncollectible E.A. Eligible Accounts	460	634	37.83%	668	-5.09%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: July 2020**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		142,597	4,059
Total Accounts Past Due		12,905	578
E.A. Eligible Accounts		7,227	457
E.A. Eligible Accounts w/Past Due Balance		3,071	102
Revenue of Past Due Accounts		\$ 988,692	\$ 119,671
Revenue of Past Due E.A. Eligible Accts		\$ 161,616	\$ 23,878
Disconnection Notices Issued		0	73
Disconnection Notices to E.A. Eligibles		0	23
Involuntary Disconnections		0	0
Reconnections		183	0
Accounts Determined Uncollectible		1,579	0
Uncollectible E.A. Eligible Accounts		40	0

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: July 2020**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	394,591	194,085	602,981	546,243
Total Accounts Past Due	23,671	11,574	66,986	59,644
E.A. Eligible Accounts	31,239	15,786	33,371	28,474
E.A. Eligible Accounts w/Past Due Balance	5,599	2,481	10,328	9,222
Revenue of Past Due Accounts	\$ 8,988,965	\$ 2,024,487	\$ 13,561,847	3,501,302
Revenue of Past Due E.A. Eligible Accts	\$ 3,363,969	\$ 575,792	\$ 3,399,304	808,411
Disconnection Notices Issued	9,311	3,975	27,321	22,330
Disconnection Notices to E.A. Eligibles	3,303	1,424	6,315	5,056
Involuntary Disconnections	1,725	132	498	51
Reconnections	930	18	367	12
Accounts Determined Uncollectible	1,102	436	1,202	933
Uncollectible E.A. Eligible Accounts	230	83	161	120