

**Iowa Utilities Board
Residential Customer Statistics
Totals for: June 2020**

Category	May 2020	June 2020	% Change May-June	June 2019	% Change 2019-2020
Total Accounts	1,883,452	1,884,743	0.07%	1,865,701	1.02%
Total Accounts Past Due	194,724	193,712	-0.52%	189,062	2.46%
E.A. Eligible Accounts	115,040	116,677	1.42%	117,522	-0.72%
E.A. Eligible Accounts w/Past Due Balance	38,534	37,160	-3.57%	28,730	29.34%
Revenue of Past Due Accounts	\$ 41,197,250	\$ 38,398,263	-6.79%	\$ 29,779,115	28.94%
Revenue of Past Due E.A. Eligible Accts	\$ 13,645,658	\$ 12,568,222	-7.90%	\$ 7,988,355	57.33%
Disconnection Notices Issued	-	0		46,326	-100.00%
Disconnection Notices to E.A. Eligibles	-	0		8,760	-100.00%
Involuntary Disconnections	-	0		8,636	-100.00%
Reconnections	216	211	-2.31%	5,364	-96.07%
Accounts Determined Uncollectible	4,633	5,274	13.84%	3,955	33.35%
Uncollectible E.A. Eligible Accounts	316	460	45.57%	534	-13.86%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2020**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		142,573	3,605
Total Accounts Past Due		12,570	578
E.A. Eligible Accounts		7,285	455
E.A. Eligible Accounts w/Past Due Balance		2,773	96
Revenue of Past Due Accounts		\$ 3,080,304	\$ 124,454
Revenue of Past Due E.A. Eligible Accts		\$ 226,421	\$ 23,696
Disconnection Notices Issued		0	0
Disconnection Notices to E.A. Eligibles		0	0
Involuntary Disconnections		0	0
Reconnections		211	0
Accounts Determined Uncollectible		1,494	0
Uncollectible E.A. Eligible Accounts		28	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2020**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	394,954	195,239	602,195	546,177
Total Accounts Past Due	26,908	12,882	73,661	67,113
E.A. Eligible Accounts	30,906	15,561	33,709	28,761
E.A. Eligible Accounts w/Past Due Balance	7,324	3,213	12,366	11,388
Revenue of Past Due Accounts	\$ 12,083,757	\$ 2,702,932	\$ 13,404,309	7,002,507
Revenue of Past Due E.A. Eligible Accts	\$ 5,233,538	\$ 899,777	\$ 4,124,814	2,059,976
Disconnection Notices Issued	0	0	0	0
Disconnection Notices to E.A. Eligibles	0	0	0	0
Involuntary Disconnections	0	0	0	0
Reconnections	0	0	0	0
Accounts Determined Uncollectible	1,084	433	1,300	963
Uncollectible E.A. Eligible Accounts	164	64	117	87