

**Iowa Utilities Board
Residential Customer Statistics
Totals for: May 2020**

Category	April 2020	May 2020	% Change Apr-May	May 2019	% Change 2019-2020
Total Accounts	1,882,822	1,883,452	0.03%	1,867,388	0.86%
Total Accounts Past Due	195,808	194,724	-0.55%	202,184	-3.69%
E.A. Eligible Accounts	113,692	115,040	1.19%	119,256	-3.54%
E.A. Eligible Accounts w/Past Due Balance	39,023	38,534	-1.25%	37,248	3.45%
Revenue of Past Due Accounts	\$ 38,835,570	\$ 41,197,250	6.08%	\$ 35,565,304	15.84%
Revenue of Past Due E.A. Eligible Accts	\$ 13,396,803	\$ 13,645,658	1.86%	\$ 12,008,468	13.63%
Disconnection Notices Issued	-	0		66,541	-100.00%
Disconnection Notices to E.A. Eligibles	-	0		22,518	-100.00%
Involuntary Disconnections	-	0		8,121	-100.00%
Reconnections	14	216	1442.86%	5,220	-95.86%
Accounts Determined Uncollectible	4,195	4,633	10.44%	4,665	-0.69%
Uncollectible E.A. Eligible Accounts	318	316	-0.63%	420	-24.76%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2020**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		142,641	3,586
Total Accounts Past Due		10,646	609
E.A. Eligible Accounts		7,259	442
E.A. Eligible Accounts w/Past Due Balance		2,313	88
Revenue of Past Due Accounts		\$ 5,189,239	\$ 115,281
Revenue of Past Due E.A. Eligible Accts		\$ 246,568	\$ 22,024
Disconnection Notices Issued		0	0
Disconnection Notices to E.A. Eligibles		0	0
Involuntary Disconnections		0	0
Reconnections		211	0
Accounts Determined Uncollectible		1,299	0
Uncollectible E.A. Eligible Accounts		19	0

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2020**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	394,114	195,083	601,641	546,387
Total Accounts Past Due	29,156	13,350	74,240	66,723
E.A. Eligible Accounts	30,306	15,211	33,365	28,457
E.A. Eligible Accounts w/Past Due Balance	8,122	3,527	12,759	11,725
Revenue of Past Due Accounts	\$ 12,349,725	\$ 2,724,885	\$ 13,474,018	7,344,102
Revenue of Past Due E.A. Eligible Accts	\$ 5,788,268	\$ 981,127	\$ 4,375,806	2,231,865
Disconnection Notices Issued	0	0	0	0
Disconnection Notices to E.A. Eligibles	0	0	0	0
Involuntary Disconnections	0	0	0	0
Reconnections	5	0	0	0
Accounts Determined Uncollectible	932	408	1,164	830
Uncollectible E.A. Eligible Accounts	78	35	106	78