

**Iowa Utilities Board
Residential Customer Statistics
Totals for: August 2019**

Category	July 2019	August 2019	% Change July-August	August 2018*	% Change 2018-2019
Total Accounts	1,862,193	1,865,297	0.17%	1,856,654	0.47%
Total Accounts Past Due	180,902	185,760	2.69%	204,657	-9.23%
E.A. Eligible Accounts	115,584	113,832	-1.52%	112,506	1.18%
E.A. Eligible Accounts w/Past Due Balance	27,913	27,338	-2.06%	28,421	-3.81%
Revenue of Past Due Accounts	27,543,602	27,742,818	0.72%	\$ 38,179,168	-27.34%
Revenue of Past Due E.A. Eligible Accts	7,706,772	7,606,081	-1.31%	\$ 8,171,299	-6.92%
Disconnection Notices Issued	63,981	81,176	26.88%	58,345	39.13%
Disconnection Notices to E.A. Eligibles	10,196	10,550	3.47%	8,540	23.54%
Involuntary Disconnections	7,465	8,649	15.86%	7,603	13.76%
Reconnections	4,723	6,424	36.02%	5,134	25.13%
Accounts Determined Uncollectible	4,917	5,865	19.28%	5,868	-0.05%
Uncollectible E.A. Eligible Accounts	668	972	45.51%	978	-0.61%

* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the October 2017 total to allow for an accurate comparison.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2019**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		140,931	4,112
Total Accounts Past Due		13,456	264
E.A. Eligible Accounts		8,573	418
E.A. Eligible Accounts w/Past Due Balance		4,916	124
Revenue of Past Due Accounts		\$ 1,748,512	\$ 81,748
Revenue of Past Due E.A. Eligible Accts		\$ 327,169	\$ 34,384
Disconnection Notices Issued		2,432	264
Disconnection Notices to E.A. Eligibles		389	124
Involuntary Disconnections		540	16
Reconnections		192	15
Accounts Determined Uncollectible		584	51
Uncollectible E.A. Eligible Accounts		168	10

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2019**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,289	193,272	594,845	539,848
Total Accounts Past Due	26,545	14,139	70,111	61,245
E.A. Eligible Accounts	31,823	15,898	30,656	26,464
E.A. Eligible Accounts w/Past Due Balance	5,707	2,850	7,239	6,502
Revenue of Past Due Accounts	\$ 11,334,029	\$ 3,450,441	\$ 9,466,524	1,661,564
Revenue of Past Due E.A. Eligible Accts	\$ 4,520,720	\$ 1,178,965	\$ 1,285,450	259,393
Disconnection Notices Issued	34,379	13,364	17,134	13,603
Disconnection Notices to E.A. Eligibles	4,491	1,981	1,958	1,607
Involuntary Disconnections	4,425	640	2,498	530
Reconnections	3,672	317	1,944	284
Accounts Determined Uncollectible	1,267	609	1,860	1,494
Uncollectible E.A. Eligible Accounts	207	92	273	222