

**Iowa Utilities Board
Residential Customer Statistics
Totals for: July 2019**

Category	June 2019	July 2019	% Change June-July	July 2018*	% Change 2018-2019
Total Accounts	1,865,701	1,862,193	-0.19%	1,855,180	0.38%
Total Accounts Past Due	189,062	180,902	-4.32%	211,395	-14.42%
E.A. Eligible Accounts	117,522	115,584	-1.65%	114,288	1.13%
E.A. Eligible Accounts w/Past Due Balance	28,730	27,913	-2.84%	29,744	-6.16%
Revenue of Past Due Accounts	29,779,115	27,543,602	-7.51%	\$ 38,923,942	-29.24%
Revenue of Past Due E.A. Eligible Accts	7,988,355	7,706,772	-3.52%	\$ 8,423,500	-8.51%
Disconnection Notices Issued	46,326	63,981	38.11%	44,223	44.68%
Disconnection Notices to E.A. Eligibles	8,760	10,196	16.39%	7,056	44.50%
Involuntary Disconnections	8,636	7,465	-13.56%	5,218	43.06%
Reconnections	5,364	4,723	-11.95%	3,241	45.73%
Accounts Determined Uncollectible	3,955	4,917	24.32%	5,140	-4.34%
Uncollectible E.A. Eligible Accounts	534	668	25.09%	659	1.37%

* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the October 2017 total to allow for an accurate comparison.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2019**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		141,289	3,410
Total Accounts Past Due		12,558	427
E.A. Eligible Accounts		8,556	417
E.A. Eligible Accounts w/Past Due Balance		4,916	114
Revenue of Past Due Accounts		\$ 2,286,028	\$ 65,717
Revenue of Past Due E.A. Eligible Accts		\$ 415,817	\$ 29,660
Disconnection Notices Issued		3,159	427
Disconnection Notices to E.A. Eligibles		505	114
Involuntary Disconnections		807	32
Reconnections		217	11
Accounts Determined Uncollectible		822	42
Uncollectible E.A. Eligible Accounts		103	2

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: July 2019**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	391,416	192,038	594,290	539,750
Total Accounts Past Due	27,697	14,098	66,808	59,314
E.A. Eligible Accounts	31,814	15,881	31,635	27,281
E.A. Eligible Accounts w/Past Due Balance	5,897	2,828	7,368	6,790
Revenue of Past Due Accounts	\$ 10,914,879	\$ 3,675,145	\$ 7,410,985	3,190,848
Revenue of Past Due E.A. Eligible Accts	\$ 4,356,527	\$ 1,182,284	\$ 1,155,887	566,597
Disconnection Notices Issued	22,153	9,868	15,586	12,788
Disconnection Notices to E.A. Eligibles	4,033	1,828	2,009	1,707
Involuntary Disconnections	3,140	853	2,100	533
Reconnections	2,396	260	1,595	244
Accounts Determined Uncollectible	1,061	436	1,403	1,153
Uncollectible E.A. Eligible Accounts	138	59	209	157