

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: June 2019**

Category	May 2019	June 2019	% Change May-June	May 2018*	% Change 2018-2019
Total Accounts	1,867,388	1,865,701	-0.09%	1,858,257	0.40%
Total Accounts Past Due	202,184	189,062	-6.49%	209,969	-9.96%
E.A. Eligible Accounts	119,256	117,522	-1.45%	117,583	-0.05%
E.A. Eligible Accounts w/Past Due Balance	37,248	28,730	-22.87%	29,974	-4.15%
Revenue of Past Due Accounts	35,565,304	29,779,115	-16.27%	\$ 42,150,449	-29.35%
Revenue of Past Due E.A. Eligible Accts	12,008,468	7,988,355	-33.48%	\$ 8,917,628	-10.42%
Disconnection Notices Issued	66,541	46,326	-30.38%	47,381	-2.23%
Disconnection Notices to E.A. Eligibles	22,518	8,760	-61.10%	7,869	11.32%
Involuntary Disconnections	8,121	8,636	6.34%	7,532	14.66%
Reconnections	5,220	5,364	2.76%	4,391	22.16%
Accounts Determined Uncollectible	4,665	3,955	-15.22%	4,085	-3.18%
Uncollectible E.A. Eligible Accounts	420	534	27.14%	393	35.88%

\* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the October 2017 total to allow for an accurate comparison.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: June 2019**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		141,837	3,468
Total Accounts Past Due		13,573	479
E.A. Eligible Accounts		8,547	415
E.A. Eligible Accounts w/Past Due Balance		4,916	130
Revenue of Past Due Accounts		\$ 3,227,533	\$ 81,297
Revenue of Past Due E.A. Eligible Accts		\$ 716,345	\$ 34,589
Disconnection Notices Issued		4,381	479
Disconnection Notices to E.A. Eligibles		851	0
Involuntary Disconnections		790	130
Reconnections		287	18
Accounts Determined Uncollectible		382	42
Uncollectible E.A. Eligible Accounts		148	2

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: June 2019**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,269	194,070	593,923	540,134
Total Accounts Past Due	34,241	16,689	65,130	58,950
E.A. Eligible Accounts	31,809	15,869	32,702	28,180
E.A. Eligible Accounts w/Past Due Balance	6,550	3,111	7,250	6,773
Revenue of Past Due Accounts	\$ 12,212,983	\$ 4,140,511	\$ 6,619,032	3,497,759
Revenue of Past Due E.A. Eligible Accts	\$ 4,324,358	\$ 1,168,144	\$ 1,123,601	621,318
Disconnection Notices Issued	11,847	5,788	12,945	10,886
Disconnection Notices to E.A. Eligibles	2,691	1,309	2,116	1,793
Involuntary Disconnections	3,657	980	2,489	590
Reconnections	2,592	285	1,880	302
Accounts Determined Uncollectible	973	430	1,191	937
Uncollectible E.A. Eligible Accounts	93	41	142	108