

**Iowa Utilities Board
Residential Customer Statistics
Totals for: May 2019**

Category	April 2019	May 2019	% Change Apr-May	April 2018*	% Change 2018-2019
Total Accounts	1,869,410	1,867,388	-0.11%	1,856,886	0.57%
Total Accounts Past Due	206,499	202,184	-2.09%	207,351	-2.49%
E.A. Eligible Accounts	119,087	119,256	0.14%	118,044	1.03%
E.A. Eligible Accounts w/Past Due Balance	44,884	37,248	-17.01%	32,496	14.62%
Revenue of Past Due Accounts	41,656,454	35,565,304	-14.62%	\$ 43,992,736	-19.16%
Revenue of Past Due E.A. Eligible Accts	15,085,681	12,008,468	-20.40%	\$ 10,500,679	14.36%
Disconnection Notices Issued	43,184	66,541	54.09%	58,719	13.32%
Disconnection Notices to E.A. Eligibles	404	22,518	5473.76%	17,892	25.86%
Involuntary Disconnections	5,866	8,121	38.44%	6,789	19.62%
Reconnections	3,722	5,220	40.25%	4,161	25.45%
Accounts Determined Uncollectible	5,778	4,665	-19.26%	5,399	-13.60%
Uncollectible E.A. Eligible Accounts	340	420	23.53%	313	34.19%

* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the October 2017 total to allow for an accurate comparison.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2019**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		142,122	3,528
Total Accounts Past Due		13,588	644
E.A. Eligible Accounts		8,527	411
E.A. Eligible Accounts w/Past Due Balance		4,916	197
Revenue of Past Due Accounts		\$ 3,622,502	\$ 217,806
Revenue of Past Due E.A. Eligible Accts		\$ 631,306	\$ 46,630
Disconnection Notices Issued		5,104	644
Disconnection Notices to E.A. Eligibles		786	0
Involuntary Disconnections		804	85
Reconnections		292	29
Accounts Determined Uncollectible		337	15
Uncollectible E.A. Eligible Accounts		114	1

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: May 2019**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,782	194,932	593,650	540,374
Total Accounts Past Due	36,932	17,730	70,007	63,283
E.A. Eligible Accounts	31,779	15,832	33,703	29,004
E.A. Eligible Accounts w/Past Due Balance	8,467	3,918	10,151	9,599
Revenue of Past Due Accounts	\$ 14,198,107	\$ 4,798,895	\$ 7,487,230	5,240,764
Revenue of Past Due E.A. Eligible Accts	\$ 5,755,208	\$ 1,545,352	\$ 2,348,961	1,681,011
Disconnection Notices Issued	15,218	8,139	20,087	17,349
Disconnection Notices to E.A. Eligibles	6,369	3,128	6,671	5,564
Involuntary Disconnections	3,421	667	2,470	674
Reconnections	2,343	176	2,006	374
Accounts Determined Uncollectible	1,408	599	1,293	1,013
Uncollectible E.A. Eligible Accounts	87	28	117	73