

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: April 2019**

Category	March 2019	April 2019	% Change Mar. - Apr.	April 2018*	% Change 2018-2019
Total Accounts	1,872,264	1,869,410	-0.15%	1,856,886	0.67%
Total Accounts Past Due	186,428	206,499	10.77%	207,351	-0.41%
E.A. Eligible Accounts	115,700	119,087	2.93%	118,044	0.88%
E.A. Eligible Accounts w/Past Due Balance	42,835	44,884	4.78%	32,496	38.12%
Revenue of Past Due Accounts	39,668,585	41,656,454	5.01%	\$ 43,992,736	-5.31%
Revenue of Past Due E.A. Eligible Accts	13,776,452	15,085,681	9.50%	\$ 10,500,679	43.66%
Disconnection Notices Issued	60,894	43,184	-29.08%	58,719	-26.46%
Disconnection Notices to E.A. Eligibles	3,458	404	-88.32%	17,892	-97.74%
Involuntary Disconnections	2,101	5,866	179.20%	6,789	-13.60%
Reconnections	1,119	3,722	232.62%	4,161	-10.55%
Accounts Determined Uncollectible	6,360	5,778	-9.15%	5,399	7.02%
Uncollectible E.A. Eligible Accounts	294	340	15.65%	313	8.63%

\* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the October 2017 total to allow for an accurate comparison.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: April 2019**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		142,575	3,640
Total Accounts Past Due		13,160	580
E.A. Eligible Accounts		8,435	399
E.A. Eligible Accounts w/Past Due Balance		3,933	124
Revenue of Past Due Accounts		\$ 4,768,359	\$ 216,638
Revenue of Past Due E.A. Eligible Accts		\$ 48,231	\$ 40,402
Disconnection Notices Issued		7,047	580
Disconnection Notices to E.A. Eligibles		70	0
Involuntary Disconnections		795	84
Reconnections		283	40
Accounts Determined Uncollectible		306	7
Uncollectible E.A. Eligible Accounts		146	0

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**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: April 2019**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,917	195,465	593,617	541,196
Total Accounts Past Due	37,041	17,233	73,146	65,339
E.A. Eligible Accounts	31,342	15,569	34,059	29,283
E.A. Eligible Accounts w/Past Due Balance	9,930	4,527	13,633	12,737
Revenue of Past Due Accounts	\$ 15,334,836	\$ 4,640,723	\$ 8,247,111	8,448,787
Revenue of Past Due E.A. Eligible Accts	\$ 6,849,690	\$ 1,701,736	\$ 3,172,353	3,273,269
Disconnection Notices Issued	5,681	3,169	14,085	12,622
Disconnection Notices to E.A. Eligibles	6	2	174	152
Involuntary Disconnections	1,373	379	2,484	751
Reconnections	935	147	1,914	403
Accounts Determined Uncollectible	2,001	831	1,481	1,152
Uncollectible E.A. Eligible Accounts	65	21	65	43