

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: February 2019**

Category	January 2019	February 2019	% Change Jan. - Feb.	February 2018*	% Change 2018-2019
Total Accounts	1,871,051	1,872,048	0.05%	1,861,234	0.58%
Total Accounts Past Due	210,031	199,268	-5.12%	314,535	-36.65%
E.A. Eligible Accounts	101,355	109,489	8.03%	108,212	1.18%
E.A. Eligible Accounts w/Past Due Balance	40,511	41,767	3.10%	39,129	6.74%
Revenue of Past Due Accounts	39,288,311	39,737,978	1.14%	\$ 80,541,901	-50.66%
Revenue of Past Due E.A. Eligible Accts	11,353,885	12,537,976	10.43%	\$ 12,734,997	-1.55%
Disconnection Notices Issued	62,866	57,794	-8.07%	38,274	51.00%
Disconnection Notices to E.A. Eligibles	1,203	540	-55.11%	626	-13.74%
Involuntary Disconnections	1,026	380	-62.96%	540	-29.63%
Reconnections	571	132	-76.88%	366	-63.93%
Accounts Determined Uncollectible	7,355	6,237	-15.20%	6,038	3.30%
Uncollectible E.A. Eligible Accounts	802	289	-63.97%	222	30.18%

\* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the October 2017 total to allow for an accurate comparison.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: February 2019**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		142,470	3,650
Total Accounts Past Due		11,382	644
E.A. Eligible Accounts		7,682	358
E.A. Eligible Accounts w/Past Due Balance		3,933	63
Revenue of Past Due Accounts		\$ 3,707,033	\$ 181,872
Revenue of Past Due E.A. Eligible Accts		\$ 45,186	\$ 19,997
Disconnection Notices Issued		7,617	644
Disconnection Notices to E.A. Eligibles		94	0
Involuntary Disconnections		280	7
Reconnections		8	6
Accounts Determined Uncollectible		311	11
Uncollectible E.A. Eligible Accounts		89	1

\* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: February 2019**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,290	195,992	594,312	542,334
Total Accounts Past Due	36,849	16,245	70,912	63,236
E.A. Eligible Accounts	28,417	14,015	31,730	27,287
E.A. Eligible Accounts w/Past Due Balance	9,829	4,090	12,493	11,359
Revenue of Past Due Accounts	\$ 16,658,088	\$ 3,317,725	\$ 8,430,558	7,442,702
Revenue of Past Due E.A. Eligible Accts	\$ 6,333,860	\$ 1,004,911	\$ 2,813,273	2,320,749
Disconnection Notices Issued	14,085	8,215	14,435	12,798
Disconnection Notices to E.A. Eligibles	7	3	227	209
Involuntary Disconnections	8	3	49	33
Reconnections	42	10	40	26
Accounts Determined Uncollectible	1,950	824	1,788	1,353
Uncollectible E.A. Eligible Accounts	34	8	90	67