

**Iowa Utilities Board
Residential Customer Statistics
Totals for: January 2019**

Category	December 2018	January 2019	% Change Dec. - Jan.	January 2018*	% Change 2018-2019
Total Accounts	1,869,543	1,871,051	0.08%	1,859,707	0.61%
Total Accounts Past Due	234,258	210,031	-10.34%	460,751	-54.42%
E.A. Eligible Accounts	87,237	101,355	16.18%	98,458	2.94%
E.A. Eligible Accounts w/Past Due Balance	33,543	40,511	20.77%	36,704	10.37%
Revenue of Past Due Accounts	37,714,777	39,288,311	4.17%	\$ 85,866,162	-54.24%
Revenue of Past Due E.A. Eligible Accts	8,217,587	11,353,885	38.17%	\$ 10,857,060	4.58%
Disconnection Notices Issued	48,575	62,866	29.42%	39,816	57.89%
Disconnection Notices to E.A. Eligibles	616	1,203	95.29%	1,137	5.80%
Involuntary Disconnections	669	1,026	53.36%	619	65.75%
Reconnections	402	571	42.04%	439	30.07%
Accounts Determined Uncollectible	7,081	7,355	3.87%	7,420	-0.88%
Uncollectible E.A. Eligible Accounts	768	802	4.43%	648	23.77%

* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the October 2017 total to allow for an accurate comparison.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2019**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		142,446	3,677
Total Accounts Past Due		11,641	698
E.A. Eligible Accounts		7,198	329
E.A. Eligible Accounts w/Past Due Balance		3,933	72
Revenue of Past Due Accounts		\$ 2,549,101	\$ 207,560
Revenue of Past Due E.A. Eligible Accts		\$ 49,822	\$ 20,764
Disconnection Notices Issued		7,242	698
Disconnection Notices to E.A. Eligibles		145	0
Involuntary Disconnections		320	3
Reconnections		56	7
Accounts Determined Uncollectible		318	8
Uncollectible E.A. Eligible Accounts		134	2

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: January 2019**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,166	195,919	593,764	542,079
Total Accounts Past Due	39,080	17,517	74,320	66,775
E.A. Eligible Accounts	26,286	12,849	29,448	25,245
E.A. Eligible Accounts w/Past Due Balance	9,154	3,876	12,144	11,332
Revenue of Past Due Accounts	\$ 17,452,407	\$ 3,120,625	\$ 9,513,977	6,444,641
Revenue of Past Due E.A. Eligible Accts	\$ 5,650,141	\$ 775,610	\$ 3,033,603	1,823,945
Disconnection Notices Issued	15,041	8,331	16,710	14,844
Disconnection Notices to E.A. Eligibles	4	4	545	505
Involuntary Disconnections	247	26	388	42
Reconnections	203	38	245	22
Accounts Determined Uncollectible	2,252	1,138	2,051	1,588
Uncollectible E.A. Eligible Accounts	19	6	363	278