

**Iowa Utilities Board
Residential Customer Statistics
Totals for: December 2018**

Category	November 2018	December 2018	% Change Nov-Dec	December 2017*	% Change 2017-2018
Total Accounts	1,866,939	1,869,543	0.14%	1,857,403	0.65%
Total Accounts Past Due	229,828	234,258	1.93%	402,413	-41.79%
E.A. Eligible Accounts	66,450	87,237	31.28%	85,529	2.00%
E.A. Eligible Accounts w/Past Due Balance	29,244	33,543	14.70%	21,308	57.42%
Revenue of Past Due Accounts	35,221,482	\$ 37,714,777	7.08%	\$ 68,629,854	-45.05%
Revenue of Past Due E.A. Eligible Accts	5,755,630	\$ 8,217,587	42.77%	\$ 5,231,750	57.07%
Disconnection Notices Issued	50,281	48,575	-3.39%	28,023	73.34%
Disconnection Notices to E.A. Eligibles	816	616	-24.51%	639	-3.60%
Involuntary Disconnections	936	669	-28.53%	477	40.25%
Reconnections	978	402	-58.90%	457	-12.04%
Accounts Determined Uncollectible	6,508	7,081	8.80%	7,375	-3.99%
Uncollectible E.A. Eligible Accounts	712	768	7.87%	674	13.95%

* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the October 2017 total to allow for an accurate comparison.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2018**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		142,283	3,636
Total Accounts Past Due		12,754	547
E.A. Eligible Accounts		6,460	266
E.A. Eligible Accounts w/Past Due Balance		3,933	51
Revenue of Past Due Accounts		\$ 1,022,866	\$ 77,358
Revenue of Past Due E.A. Eligible Accts		\$ 34,408	\$ 12,136
Disconnection Notices Issued		4,436	547
Disconnection Notices to E.A. Eligibles		157	0
Involuntary Disconnections		214	5
Reconnections		13	9
Accounts Determined Uncollectible		399	10
Uncollectible E.A. Eligible Accounts		92	2

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2018**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,969	195,844	593,279	541,532
Total Accounts Past Due	40,258	18,583	84,407	77,709
E.A. Eligible Accounts	22,547	10,929	25,357	21,678
E.A. Eligible Accounts w/Past Due Balance	7,015	3,069	9,999	9,476
Revenue of Past Due Accounts	\$ 17,646,658	\$ 2,756,761	\$ 11,572,401	4,638,733
Revenue of Past Due E.A. Eligible Accts	\$ 3,972,457	\$ 431,214	\$ 2,828,488	938,884
Disconnection Notices Issued	15,534	7,651	11,253	9,154
Disconnection Notices to E.A. Eligibles	4	2	242	211
Involuntary Disconnections	43	3	362	42
Reconnections	72	35	245	28
Accounts Determined Uncollectible	1,832	821	2,189	1,830
Uncollectible E.A. Eligible Accounts	12	6	331	269