

**Iowa Utilities Board
Residential Customer Statistics
Totals for: September 2018**

Category	August 2018*	September 2018	% Change Aug - Sep	September 2017*	% Change 2017-2018
Total Accounts	1,856,654	1,856,878	0.01%	1,844,421	0.68%
Total Accounts Past Due	204,657	208,999	2.12%	351,651	-40.57%
E.A. Eligible Accounts	112,506	111,203	-1.16%	121,374	-8.38%
E.A. Eligible Accounts w/Past Due Balance	28,421	27,340	-3.80%	36,886	-25.88%
Revenue of Past Due Accounts	\$ 38,179,168	\$ 35,275,432	-7.61%	\$ 55,452,933	-36.39%
Revenue of Past Due E.A. Eligible Accts	\$ 8,171,299	\$ 7,277,360	-10.94%	\$ 6,391,041	13.87%
Disconnection Notices Issued	58,345	55,506	-4.87%	56,910	-2.47%
Disconnection Notices to E.A. Eligibles	8,540	7,775	-8.96%	7,495	3.74%
Involuntary Disconnections	7,603	7,631	0.37%	7,159	6.59%
Reconnections	5,134	5,391	5.01%	5,381	0.19%
Accounts Determined Uncollectible	5,868	7,042	20.01%	5,782	21.79%
Uncollectible E.A. Eligible Accounts	978	1,471	50.41%	1,344	9.45%

* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the August 2017 total to allow for an accurate comparison.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: September 2018**

Category	Linn County REC* (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts		139,722	3,446
Total Accounts Past Due		13,536	338
E.A. Eligible Accounts		8,672	468
E.A. Eligible Accounts w/Past Due Balance		3,933	69
Revenue of Past Due Accounts		\$ 1,879,078	\$ 35,065
Revenue of Past Due E.A. Eligible Accts		\$ 306,181	\$ 6,733
Disconnection Notices Issued		2,618	338
Disconnection Notices to E.A. Eligibles		359	69
Involuntary Disconnections		414	16
Reconnections		142	20
Accounts Determined Uncollectible		600	44
Uncollectible E.A. Eligible Accounts		144	21

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: September 2018**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	391,915	193,931	590,982	536,882
Total Accounts Past Due	36,383	18,083	74,596	66,063
E.A. Eligible Accounts	31,011	15,670	29,668	25,714
E.A. Eligible Accounts w/Past Due Balance	6,429	3,113	7,284	6,512
Revenue of Past Due Accounts	\$ 17,594,061	\$ 4,190,883	\$ 9,933,255	1,643,090
Revenue of Past Due E.A. Eligible Accts	\$ 4,607,441	\$ 993,187	\$ 1,164,862	198,956
Disconnection Notices Issued	17,121	7,250	15,780	12,399
Disconnection Notices to E.A. Eligibles	2,758	1,317	1,801	1,471
Involuntary Disconnections	3,667	569	2,501	464
Reconnections	2,765	300	1,896	268
Accounts Determined Uncollectible	2,467	1,110	1,475	1,346
Uncollectible E.A. Eligible Accounts	493	158	353	302