

**Iowa Utilities Board
Residential Customer Statistics
Totals for: December 2017 (Revised)**

Category	November 2017	December 2017	% Change Nov. - Dec.	December 2016	% Change 2016-2017
Total Accounts	1,883,698	1,887,154	0.18%	1,873,222	0.74%
Total Accounts Past Due	388,774	403,320	3.74%	444,401	-9.24%
E.A. Eligible Accounts	67,035	85,689	27.83%	101,945	-15.95%
E.A. Eligible Accounts w/Past Due Balance	22,186	21,368	-3.69%	40,855	-47.70%
Revenue of Past Due Accounts	\$ 61,777,170	\$ 68,965,322	11.64%	\$ 66,192,425	4.19%
Revenue of Past Due E.A. Eligible Accts	\$ 4,380,305	\$ 5,241,944	19.67%	\$ 8,258,801	-36.53%
Disconnection Notices Issued	27,250	28,827	5.79%	27,527	4.72%
Disconnection Notices to E.A. Eligibles*	755	668	-11.52%	1,709	-60.91%
Involuntary Disconnections	749	477	-36.32%	284	67.96%
Reconnections	905	457	-49.50%	247	85.02%
Accounts Determined Uncollectible	6,534	7,473	14.37%	5,990	24.76%
Uncollectible E.A. Eligible Accounts	709	674	-4.94%	978	-31.08%

* Received notice from agency that customer(s) eligible for energy assistance after disconnect notice(s) prepared and sent.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2017 (Revised)**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,751	141,276	3,670
Total Accounts Past Due	907	13,813	623
E.A. Eligible Accounts	160	6,294	298
E.A. Eligible Accounts w/Past Due Balance	60	301	61
Revenue of Past Due Accounts	\$ 335,468	\$ 737,160	\$ 130,813
Revenue of Past Due E.A. Eligible Accts	\$ 10,194	\$ 25,857	\$ 7,253
Disconnection Notices Issued	804	3,946	623
Disconnection Notices to E.A. Eligibles*	29	128	0
Involuntary Disconnections	0	23	0
Reconnections	0	14	8
Accounts Determined Uncollectible	98	322	4
Uncollectible E.A. Eligible Accounts	0	111	0

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**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2017 (Revised)**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,339	195,897	586,269	536,952
Total Accounts Past Due	156,694	77,604	77,273	76,406
E.A. Eligible Accounts	22,367	10,889	24,501	21,180
E.A. Eligible Accounts w/Past Due Balance	3,664	1,250	8,065	7,967
Revenue of Past Due Accounts	\$ 47,287,240	\$ 7,263,142	\$ 8,432,173	\$ 4,779,326
Revenue of Past Due E.A. Eligible Accts	\$ 2,302,060	\$ 215,807	\$ 1,762,311	\$ 918,462
Disconnection Notices Issued	25	10	12,793	10,626
Disconnection Notices to E.A. Eligibles*	0	0	279	232
Involuntary Disconnections	4	0	400	50
Reconnections	66	52	276	41
Accounts Determined Uncollectible	2,180	887	2,223	1,759
Uncollectible E.A. Eligible Accounts	3	13	302	245

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