

**Iowa Utilities Board
Residential Customer Statistics
Totals for: December 2015**

Category	November 2015	December 2015	% Change Nov. - Dec.	December 2014	% Change 2014 - 2015
Total Accounts	1,865,727	1,869,666	0.21%	1,861,160	0.46%
Total Accounts Past Due	283,273	255,987	-9.63%	263,356	-2.80%
E.A. Eligible Accounts	57,555	74,597	29.61%	75,402	-1.07%
E.A. Eligible Accounts w/Past Due Balance	23,302	23,654	1.51%	25,839	-8.46%
Revenue of Past Due Accounts	\$ 29,259,678	\$ 29,548,640	0.99%	\$ 31,778,143	-7.02%
Revenue of Past Due E.A. Eligible Accts	\$ 4,420,943	\$ 5,715,724	29.29%	\$ 5,905,349	-3.21%
Disconnection Notices Issued	68,022	45,481	-33.14%	77,015	-40.95%
Disconnection Notices to E.A. Eligibles	671	699 *	4.17%	783	-10.73%
Involuntary Disconnections	716	622	-13.13%	660	-5.76%
Reconnections	698	543	-22.21%	550	-1.27%
Accounts Determined Uncollectible	5,615	6,391	13.82%	7,201	-11.25%
Uncollectible E.A. Eligible Accounts	702	790	12.54%	737	7.19%

*Companies received notice from agency that customers were eligible for energy assistance after disconnect notice prepared and sent.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2015**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	28,562	139,205	3,934
Total Accounts Past Due	968	13,959	507
E.A. Eligible Accounts	168	6,415	307
E.A. Eligible Accounts w/Past Due Balance	67	336	8
Revenue of Past Due Accounts	\$ 330,686	\$ 542,551	\$ 41,077
Revenue of Past Due E.A. Eligible Accts	\$ 12,737	\$ 22,972	\$ 998
Disconnection Notices Issued	0	3,546	499
Disconnection Notices to E.A. Eligibles*	0	141	0
Involuntary Disconnections	0	54	3
Reconnections	0	15	24
Accounts Determined Uncollectible	30	398	12
Uncollectible E.A. Eligible Accounts	0	177	0

*Companies received notice from agency that customers were eligible for energy assistance after disconnect notice prepared and sent.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: December 2015**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	404,258	199,420	569,788	524,499
Total Accounts Past Due	64,911	29,405	73,922	72,315
E.A. Eligible Accounts	13,363	9,828	23,781	20,735
E.A. Eligible Accounts w/Past Due Balance	4,291	2,577	8,276	8,099
Revenue of Past Due Accounts	\$ 13,389,283	\$ 2,490,720	\$ 8,725,510	\$ 4,028,813
Revenue of Past Due E.A. Eligible Accts	\$ 1,623,278	\$ 1,111,016	\$ 2,065,304	\$ 879,419
Disconnection Notices Issued	14,265	6,239	11,533	9,399
Disconnection Notices to E.A. Eligibles*	0	0	293	265
Involuntary Disconnections	67	2	437	59
Reconnections	88	56	324	36
Accounts Determined Uncollectible	1,017	829	2,334	1,771
Uncollectible E.A. Eligible Accounts	10	8	311	284

*Companies received notice from agency that customers were eligible for energy assistance after disconnect notice prepared and sent.