

**Iowa Utilities Board
Residential Customer Statistics
Total for: November 2017 (Revised)**

Category	October 2017	November 2017	% Change Oct. - Nov.	November 2016	% Change 2016-2017
Total Accounts	1,876,153	1,883,698	0.40%	1,869,063	0.78%
Total Accounts Past Due	318,949	388,774	21.89%	357,056	8.88%
E.A. Eligible Accounts	82,632	67,035	-18.88%	85,356	-21.46%
E.A. Eligible Accounts w/Past Due Balance	24,856	22,186	-10.74%	36,334	-38.94%
Revenue of Past Due Accounts	\$ 49,278,500	\$ 61,777,170	25.36%	\$ 49,883,006	23.84%
Revenue of Past Due E.A. Eligible Accts	\$ 5,322,986	\$ 4,380,305	-17.71%	\$ 6,487,410	-32.48%
Disconnection Notices Issued	51,677	27,250	-47.27%	26,853	1.48%
Disconnection Notices to E.A. Eligibles	4,072	755	-81.46%	719	5.01%
Involuntary Disconnections	6,923	749	-89.18%	842	-11.05%
Reconnections	5,700	905	-84.12%	593	52.61%
Accounts Determined Uncollectible	6,778	6,534	-3.60%	5,516	18.46%
Uncollectible E.A. Eligible Accounts	1,290	709	-45.04%	892	-20.52%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: November 2017 (Revised)**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,724	140,355	3,641
Total Accounts Past Due	1,408	12,713	410
E.A. Eligible Accounts	114	4,849	230
E.A. Eligible Accounts w/Past Due Balance	34	173	61
Revenue of Past Due Accounts	\$ 363,743	\$ 222,105	\$ 57,492
Revenue of Past Due E.A. Eligible Accts	\$ 4,586	\$ 7,847	\$ 7,253
Disconnection Notices Issued	895	2,417	410
Disconnection Notices to E.A. Eligibles	4	77	0
Involuntary Disconnections	28	153	2
Reconnections	26	64	25
Accounts Determined Uncollectible	20	415	5
Uncollectible E.A. Eligible Accounts	0	154	0

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Residential Customer Statistics
Breakdown by Company for: November 2017 (Revised)**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,871	195,515	585,614	535,978
Total Accounts Past Due	134,461	82,538	79,753	77,491
E.A. Eligible Accounts	18,023	8,516	18,868	16,435
E.A. Eligible Accounts w/Past Due Balance	2,770	1,010	9,116	9,022
Revenue of Past Due Accounts	\$ 40,215,055	\$ 7,555,548	\$ 10,911,146	\$ 2,452,081
Revenue of Past Due E.A. Eligible Accts	\$ 1,421,152	\$ 160,741	\$ 2,318,970	\$ 459,756
Disconnection Notices Issued	24	11	13,111	10,382
Disconnection Notices to E.A. Eligibles	0	0	369	305
Involuntary Disconnections	1	0	495	70
Reconnections	247	164	340	39
Accounts Determined Uncollectible	2,323	815	1,627	1,329
Uncollectible E.A. Eligible Accounts	10	3	296	246