

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: October 2017**

Category	September 2017	October 2017	% Change Sept. - Oct.	October 2016	% Change 2016-2017
Total Accounts	1,874,020	1,876,153	0.11%	1,863,994	0.65%
Total Accounts Past Due	352,893	318,949	-9.62%	299,686	6.43%
E.A. Eligible Accounts	121,612	82,632	-32.05%	60,455	36.68%
E.A. Eligible Accounts w/Past Due Balance	36,964	24,856	-32.76%	17,740	40.11%
Revenue of Past Due Accounts	\$ 55,837,690	\$ 49,278,500	-11.75%	\$ 40,154,117	22.72%
Revenue of Past Due E.A. Eligible Accts	\$ 6,406,690	\$ 5,322,986	-16.92%	\$ 3,113,135	70.98%
Disconnection Notices Issued	57,699	51,677	-10.44%	31,971	61.64%
Disconnection Notices to E.A. Eligibles	7,557	4,072	-46.12%	818	397.80%
Involuntary Disconnections	7,203	6,923	-3.89%	3,679	88.18%
Reconnections	5,415	5,700	5.26%	2,992	90.51%
Accounts Determined Uncollectible	5,803	6,778	16.80%	13,906	-51.26%
Uncollectible E.A. Eligible Accounts	1,347	1,290	-4.23%	1,635	-21.10%

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Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,655	139,152	3,580
Total Accounts Past Due	1,349	12,314	454
E.A. Eligible Accounts	235	3,178	25
E.A. Eligible Accounts w/Past Due Balance	80	96	8
Revenue of Past Due Accounts	404,214	\$ 78,338	\$ 39,238
Revenue of Past Due E.A. Eligible Accts	16,197	\$ 3,376	\$ 2,240
Disconnection Notices Issued	870	2,521	454
Disconnection Notices to E.A. Eligibles	60	96	8
Involuntary Disconnections	58	354	4
Reconnections	51	162	45
Accounts Determined Uncollectible	20	526	14
Uncollectible E.A. Eligible Accounts	0	41	0

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	391,056	194,365	584,367	533,978
Total Accounts Past Due	94,367	65,379	74,628	70,458
E.A. Eligible Accounts	40,928	19,984	9,935	8,347
E.A. Eligible Accounts w/Past Due Balance	13,403	6,647	2,406	2,216
Revenue of Past Due Accounts	\$ 32,786,476	\$ 4,935,236	\$ 9,321,105	\$ 1,713,893
Revenue of Past Due E.A. Eligible Accts	\$ 4,288,411	\$ 537,859	\$ 407,993	\$ 66,910
Disconnection Notices Issued	12,597	5,325	16,546	13,364
Disconnection Notices to E.A. Eligibles	2,075	951	478	404
Involuntary Disconnections	3,056	385	2,700	366
Reconnections	2,520	475	2,222	225
Accounts Determined Uncollectible	2,140	646	1,808	1,624
Uncollectible E.A. Eligible Accounts	529	138	308	274