

**Iowa Utilities Board
Residential Customer Statistics
Totals for: August 2016**

Category	July 2016	August 2016	% Change July - August	August 2015	% Change 2015-2016
Total Accounts	1,854,294	1,858,450	0.22%	1,860,537	-0.11%
Total Accounts Past Due	384,527	329,138	-14.40%	257,749	27.70%
E.A. Eligible Accounts	108,361	106,698	-1.53%	93,153	14.54%
E.A. Eligible Accounts w/Past Due Balance	33,132	31,321	-5.47%	27,579	13.57%
Revenue of Past Due Accounts	\$ 42,778,145	\$ 35,719,582	-16.50%	\$ 27,791,060	28.53%
Revenue of Past Due E.A. Eligible Accts	\$ 3,734,407	\$ 3,517,265	-5.81%	\$ 3,940,131	-10.73%
Disconnection Notices Issued	36,790	43,403	17.97%	86,116	-49.60%
Disconnection Notices to E.A. Eligibles	5,572	5,954	6.86%	6,430	-7.40%
Involuntary Disconnections	4,256	7,004	64.57%	5,072	38.09%
Reconnections	2,784	4,541	63.11%	3,472	30.79%
Accounts Determined Uncollectible	3,304	3,922	18.70%	5,468	-28.27%
Uncollectible E.A. Eligible Accounts	396	621	56.82%	1,046	-40.63%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2016**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	28,949	138,168	3,520
Total Accounts Past Due	1,210	13,232	233
E.A. Eligible Accounts	247	8,869	559
E.A. Eligible Accounts w/Past Due Balance	83	2,279	40
Revenue of Past Due Accounts	529,035	\$ 1,189,778	\$ 70,788
Revenue of Past Due E.A. Eligible Accts	17,660	\$ 165,340	\$ 2,369
Disconnection Notices Issued	760	2,268	233
Disconnection Notices to E.A. Eligibles	68	252	40
Involuntary Disconnections	62	531	16
Reconnections	32	184	10
Accounts Determined Uncollectible	26	626	19
Uncollectible E.A. Eligible Accounts	5	201	3

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Breakdown by Company for: August 2016**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,429	195,636	573,856	524,892
Total Accounts Past Due	130,637	51,670	68,520	63,636
E.A. Eligible Accounts	28,236	14,008	29,163	25,616
E.A. Eligible Accounts w/Past Due Balance	11,085	4,545	7,051	6,238
Revenue of Past Due Accounts	\$ 20,191,134	\$ 3,314,458	\$ 8,689,718	\$ 1,734,671
Revenue of Past Due E.A. Eligible Accts	\$ 1,840,912	\$ 272,075	\$ 1,015,000	\$ 203,909
Disconnection Notices Issued	6,157	2,522	17,493	13,970
Disconnection Notices to E.A. Eligibles	1,396	576	1,963	1,659
Involuntary Disconnections	2,887	419	2,670	419
Reconnections	1,853	90	2,135	237
Accounts Determined Uncollectible	318	29	1,559	1,345
Uncollectible E.A. Eligible Accounts	7	3	222	180