

**Iowa Utilities Board
Residential Customer Statistics
Totals for: August 2018**

| Category | July 2018* | August 2018 | % Change July - August | August 2017* | % Change 2017-2018 |
|---|---------------|----------------|---------------------------|-----------------|-----------------------|
| Total Accounts | 1,855,180 | 1,856,654 | 0.08% | 1,843,564 | 0.71% |
| Total Accounts Past Due | 211,395 | 204,657 | -3.19% | 306,702 | -33.27% |
| E.A. Eligible Accounts | 114,288 | 112,506 | -1.56% | 122,503 | -8.16% |
| E.A. Eligible Accounts w/Past Due Balance | 29,744 | 28,421 | -4.45% | 33,522 | -15.22% |
| Revenue of Past Due Accounts | \$ 38,923,942 | \$ 38,179,168 | -1.91% | \$ 51,066,041 | -25.24% |
| Revenue of Past Due E.A. Eligible Accts | \$ 8,423,500 | \$ 8,171,299 | -2.99% | \$ 6,306,875 | 29.56% |
| Disconnection Notices Issued | 44,223 | 58,345 | 31.93% | 60,428 | -3.45% |
| Disconnection Notices to E.A. Eligibles | 7,056 | 8,540 | 21.03% | 8,371 | 2.02% |
| Involuntary Disconnections | 5,218 | 7,603 | 45.71% | 8,708 | -12.69% |
| Reconnections | 3,241 | 5,134 | 58.41% | 5,874 | -12.60% |
| Accounts Determined Uncollectible | 5,140 | 5,868 | 14.16% | 6,035 | -2.77% |
| Uncollectible E.A. Eligible Accounts | 659 | 978 | 48.41% | 1,025 | -4.59% |

* Effective July 1, 2018, Linn County REC is no longer required to file this report. Linn County REC's previously reported information has been removed from the August 2017 total to allow for an accurate comparison.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2018**

| Category | Linn County REC* (Electric Only) | Black Hills Energy f/k/a Aquila (Gas Only) | Liberty Energy f/k/a Atmos (Gas Only) |
|---|-------------------------------------|--|---|
| Total Accounts | | 140,056 | 3,411 |
| Total Accounts Past Due | | 13,335 | 294 |
| E.A. Eligible Accounts | | 8,660 | 463 |
| E.A. Eligible Accounts w/Past Due Balance | | 3,933 | 89 |
| Revenue of Past Due Accounts | | \$ 2,113,170 | \$ 35,435 |
| Revenue of Past Due E.A. Eligible Accts | | \$ 382,930 | \$ 10,088 |
| Disconnection Notices Issued | | 2,934 | 294 |
| Disconnection Notices to E.A. Eligibles | | 446 | 89 |
| Involuntary Disconnections | | 546 | 19 |
| Reconnections | | 170 | 6 |
| Accounts Determined Uncollectible | | 743 | 63 |
| Uncollectible E.A. Eligible Accounts | | 143 | 10 |

* Effective July 1, 2018, Linn County REC is no longer required to file this report.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2018**

| Category | IP&L (Electric) | IP&L (Gas) | MidAmerican (Electric) | MidAmerican (Gas) |
|---|--------------------|---------------|---------------------------|----------------------|
| Total Accounts | 392,134 | 194,012 | 590,638 | 536,403 |
| Total Accounts Past Due | 38,968 | 18,683 | 70,941 | 62,436 |
| E.A. Eligible Accounts | 31,009 | 15,649 | 30,409 | 26,316 |
| E.A. Eligible Accounts w/Past Due Balance | 7,123 | 3,319 | 7,409 | 6,548 |
| Revenue of Past Due Accounts | \$ 19,826,626 | \$ 4,932,996 | \$ 9,614,117 | 1,656,824 |
| Revenue of Past Due E.A. Eligible Accts | \$ 5,218,752 | \$ 1,131,884 | \$ 1,205,321 | 222,324 |
| Disconnection Notices Issued | 13,120 | 5,704 | 20,004 | 16,289 |
| Disconnection Notices to E.A. Eligibles | 2,521 | 1,156 | 2,379 | 1,949 |
| Involuntary Disconnections | 3,257 | 598 | 2,591 | 592 |
| Reconnections | 2,383 | 228 | 1,990 | 357 |
| Accounts Determined Uncollectible | 1,514 | 493 | 1,604 | 1,451 |
| Uncollectible E.A. Eligible Accounts | 235 | 70 | 277 | 243 |