

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: August 2017**

Category	July 2017	August 2017	% Change July - August	August 2016	% Change 2016-2017
Total Accounts	1,871,416	1,873,078	0.09%	1,858,450	0.79%
Total Accounts Past Due	397,455	307,889	-22.53%	329,138	-6.46%
E.A. Eligible Accounts	124,108	122,751	-1.09%	106,698	15.05%
E.A. Eligible Accounts w/Past Due Balance	41,691	33,591	-19.43%	31,321	7.25%
Revenue of Past Due Accounts	\$ 58,834,925	\$ 51,319,347	-12.77%	\$ 35,719,582	43.67%
Revenue of Past Due E.A. Eligible Accts	\$ 6,879,624	\$ 6,323,111	-8.09%	\$ 3,517,265	79.77%
Disconnection Notices Issued	51,812	61,214	18.15%	43,403	41.04%
Disconnection Notices to E.A. Eligibles	8,040	8,430	4.85%	5,954	41.59%
Involuntary Disconnections	6,825	8,734	27.97%	7,004	24.70%
Reconnections	4,288	5,890	37.36%	4,541	29.71%
Accounts Determined Uncollectible	4,970	6,055	21.83%	3,922	54.39%
Uncollectible E.A. Eligible Accounts	730	1,031	41.23%	621	66.02%

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Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,514	139,218	3,510
Total Accounts Past Due	1,187	13,635	412
E.A. Eligible Accounts	248	8,706	562
E.A. Eligible Accounts w/Past Due Balance	69	2,692	46
Revenue of Past Due Accounts	253,306	\$ 1,757,215	\$ 55,140
Revenue of Past Due E.A. Eligible Accts	16,236	\$ 248,614	\$ 5,437
Disconnection Notices Issued	786	3,008	412
Disconnection Notices to E.A. Eligibles	59	351	46
Involuntary Disconnections	26	644	15
Reconnections	16	171	9
Accounts Determined Uncollectible	20	592	34
Uncollectible E.A. Eligible Accounts	6	155	9

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,405	194,511	582,770	531,150
Total Accounts Past Due	106,076	53,521	68,751	64,307
E.A. Eligible Accounts	39,235	19,194	29,280	25,526
E.A. Eligible Accounts w/Past Due Balance	13,459	5,363	6,371	5,591
Revenue of Past Due Accounts	\$ 33,371,361	\$ 5,304,034	\$ 8,642,652	\$ 1,935,639
Revenue of Past Due E.A. Eligible Accts	\$ 4,340,629	\$ 602,544	\$ 908,324	\$ 201,327
Disconnection Notices Issued	17,187	7,300	18,013	14,508
Disconnection Notices to E.A. Eligibles	3,217	1,471	1,811	1,475
Involuntary Disconnections	4,238	627	2,673	511
Reconnections	3,072	247	2,110	265
Accounts Determined Uncollectible	1,827	582	1,609	1,391
Uncollectible E.A. Eligible Accounts	334	86	246	195