

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: July 2017**

Category	June 2017	July 2017	% Change June - July	July 2016	% Change 2016-2017
Total Accounts	1,872,844	1,871,416	-0.08%	1,854,294	0.92%
Total Accounts Past Due	366,272	397,455	8.51%	384,527	3.36%
E.A. Eligible Accounts	125,543	124,108	-1.14%	108,361	14.53%
E.A. Eligible Accounts w/Past Due Balance	38,653	41,691	7.86%	33,132	25.83%
Revenue of Past Due Accounts	\$ 52,200,054	\$ 58,834,925	12.71%	\$ 42,778,145	37.54%
Revenue of Past Due E.A. Eligible Accts	\$ 6,281,876	\$ 6,879,624	9.52%	\$ 3,734,407	84.22%
Disconnection Notices Issued	48,254	51,812	7.37%	36,790	40.83%
Disconnection Notices to E.A. Eligibles	7,939	8,040	1.27%	5,572	44.29%
Involuntary Disconnections	8,761	6,825	-22.10%	4,256	60.36%
Reconnections	5,657	4,288	-24.20%	2,784	54.02%
Accounts Determined Uncollectible	4,628	4,970	7.39%	3,304	50.42%
Uncollectible E.A. Eligible Accounts	562	730	29.89%	396	84.34%

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Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,442	139,411	3,479
Total Accounts Past Due	988	14,246	397
E.A. Eligible Accounts	248	8,677	423
E.A. Eligible Accounts w/Past Due Balance	75	2,341	1
Revenue of Past Due Accounts	295,341	\$ 2,080,436	\$ 33,505
Revenue of Past Due E.A. Eligible Accts	17,628	\$ 286,390	\$ 513
Disconnection Notices Issued	642	3,637	397
Disconnection Notices to E.A. Eligibles	61	410	1
Involuntary Disconnections	25	467	24
Reconnections	16	130	6
Accounts Determined Uncollectible	18	684	54
Uncollectible E.A. Eligible Accounts	1	152	0

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,585	194,015	581,990	530,494
Total Accounts Past Due	192,849	46,252	73,282	69,441
E.A. Eligible Accounts	39,175	19,147	30,161	26,277
E.A. Eligible Accounts w/Past Due Balance	19,419	5,388	7,503	6,964
Revenue of Past Due Accounts	\$ 39,696,200	\$ 5,573,693	\$ 7,841,912	\$ 3,313,838
Revenue of Past Due E.A. Eligible Accts	\$ 4,533,215	\$ 593,977	\$ 994,109	\$ 453,792
Disconnection Notices Issued	14,473	6,626	14,361	11,676
Disconnection Notices to E.A. Eligibles	3,060	1,424	1,698	1,386
Involuntary Disconnections	2,974	977	1,861	497
Reconnections	2,113	318	1,433	272
Accounts Determined Uncollectible	1,369	427	1,326	1,092
Uncollectible E.A. Eligible Accounts	190	53	184	150