

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: July 2016**

Category	June 2016	July 2016	% Change June - July	July 2015	% Change 2015-2016
Total Accounts	1,857,172	1,854,294	-0.15%	1,860,376	-0.33%
Total Accounts Past Due	340,443	384,527	12.95%	240,888	59.63%
E.A. Eligible Accounts	109,689	108,361	-1.21%	95,771	13.15%
E.A. Eligible Accounts w/Past Due Balance	33,015	33,132	0.35%	26,682	24.17%
Revenue of Past Due Accounts	\$ 40,201,651	\$ 42,778,145	6.41%	\$ 24,726,057	73.01%
Revenue of Past Due E.A. Eligible Accts	\$ 5,489,180	\$ 3,734,407	-31.97%	\$ 3,926,288	-4.89%
Disconnection Notices Issued	27,873	36,790	31.99%	80,886	-54.52%
Disconnection Notices to E.A. Eligibles	3,547	5,572	57.09%	6,864	-18.82%
Involuntary Disconnections	4,040	4,256	5.35%	4,790	-11.15%
Reconnections	2,710	2,784	2.73%	3,326	-16.30%
Accounts Determined Uncollectible	2,979	3,304	10.91%	5,432	-39.18%
Uncollectible E.A. Eligible Accounts	425	396	-6.82%	1,073	-63.09%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: July 2016**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	28,902	138,371	3,548
Total Accounts Past Due	982	13,147	288
E.A. Eligible Accounts	248	8,835	559
E.A. Eligible Accounts w/Past Due Balance	82	2,027	69
Revenue of Past Due Accounts	536,562	\$ 1,274,524	\$ 70,833
Revenue of Past Due E.A. Eligible Accts	20,406	\$ 151,494	\$ 3,327
Disconnection Notices Issued	667	2,592	288
Disconnection Notices to E.A. Eligibles	66	251	69
Involuntary Disconnections	44	494	28
Reconnections	34	189	12
Accounts Determined Uncollectible	21	578	38
Uncollectible E.A. Eligible Accounts	4	157	6

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Breakdown by Company for: July 2016**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,199	193,668	573,304	524,302
Total Accounts Past Due	179,527	57,691	68,422	64,470
E.A. Eligible Accounts	28,229	13,982	30,112	26,396
E.A. Eligible Accounts w/Past Due Balance	13,350	4,756	6,751	6,097
Revenue of Past Due Accounts	\$ 27,259,226	\$ 4,122,503	\$ 7,667,515	\$ 1,846,982
Revenue of Past Due E.A. Eligible Accts	\$ 2,166,918	\$ 306,837	\$ 879,192	\$ 206,233
Disconnection Notices Issued	7,591	3,380	12,094	10,178
Disconnection Notices to E.A. Eligibles	1,737	707	1,479	1,263
Involuntary Disconnections	1,230	53	1,981	426
Reconnections	715	14	1,596	224
Accounts Determined Uncollectible	214	50	1,353	1,050
Uncollectible E.A. Eligible Accounts	4	1	123	101