

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: June 2017**

Category	May 2017	June 2017	% Change May - June	June 2016	% Change 2016-2017
Total Accounts	1,873,725	1,872,844	-0.05%	1,857,172	0.84%
Total Accounts Past Due	327,018	366,272	12.00%	340,443	7.59%
E.A. Eligible Accounts	127,088	125,543	-1.22%	109,689	14.45%
E.A. Eligible Accounts w/Past Due Balance	36,676	38,653	5.39%	33,015	17.08%
Revenue of Past Due Accounts	\$ 51,519,368	\$ 52,200,054	1.32%	\$ 40,201,651	29.85%
Revenue of Past Due E.A. Eligible Accts	\$ 6,472,418	\$ 6,281,876	-2.94%	\$ 5,489,180	14.44%
Disconnection Notices Issued	51,813	48,254	-6.87%	27,873	73.12%
Disconnection Notices to E.A. Eligibles	8,737	7,939	-9.13%	3,547	123.82%
Involuntary Disconnections	9,202	8,761	-4.79%	4,040	116.86%
Reconnections	5,988	5,657	-5.53%	2,710	108.75%
Accounts Determined Uncollectible	4,899	4,628	-5.53%	2,979	55.35%
Uncollectible E.A. Eligible Accounts	544	562	3.31%	425	32.24%

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Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,401	140,049	3,547
Total Accounts Past Due	923	14,774	539
E.A. Eligible Accounts	249	8,653	422
E.A. Eligible Accounts w/Past Due Balance	86	1,931	63
Revenue of Past Due Accounts	70,835	\$ 1,615,548	\$ 58,281
Revenue of Past Due E.A. Eligible Accts	20,343	\$ 270,831	\$ 5,221
Disconnection Notices Issued	640	2,919	539
Disconnection Notices to E.A. Eligibles	60	392	63
Involuntary Disconnections	22	869	65
Reconnections	15	305	22
Accounts Determined Uncollectible	16	397	29
Uncollectible E.A. Eligible Accounts	1	150	1

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,109	195,359	581,011	530,368
Total Accounts Past Due	179,206	42,585	64,998	63,247
E.A. Eligible Accounts	39,169	19,135	30,960	26,955
E.A. Eligible Accounts w/Past Due Balance	18,290	5,147	6,702	6,434
Revenue of Past Due Accounts	\$ 35,591,957	\$ 5,886,174	\$ 5,714,240	\$ 3,263,019
Revenue of Past Due E.A. Eligible Accts	\$ 4,180,542	\$ 577,835	\$ 776,568	\$ 450,536
Disconnection Notices Issued	12,139	6,045	13,968	12,004
Disconnection Notices to E.A. Eligibles	2,762	1,302	1,813	1,547
Involuntary Disconnections	3,594	962	2,589	660
Reconnections	2,527	319	2,131	338
Accounts Determined Uncollectible	1,348	424	1,347	1,067
Uncollectible E.A. Eligible Accounts	148	43	125	94