

**Iowa Utilities Board  
Residential Customer Statistics  
Totals for: May 2018**

Category	April 2018	May 2018	% Change April - May	May 2017	% Change 2017-2018
Total Accounts	1,886,693	1,888,029	0.07%	1,873,725	0.76%
Total Accounts Past Due	208,486	210,854	1.14%	327,018	-35.52%
E.A. Eligible Accounts	118,285	117,827	-0.39%	127,088	-7.29%
E.A. Eligible Accounts w/Past Due Balance	32,572	30,051	-7.74%	36,676	-18.06%
Revenue of Past Due Accounts	\$ 44,432,075	\$ 42,523,903	-4.29%	\$ 51,519,368	-17.46%
Revenue of Past Due E.A. Eligible Accts	\$ 10,526,770	\$ 8,940,541	-15.07%	\$ 6,472,418	38.13%
Disconnection Notices Issued	59,434	48,013	-19.22%	51,813	-7.33%
Disconnection Notices to E.A. Eligibles	17,939	7,931	-55.79%	8,737	-9.23%
Involuntary Disconnections	6,853	7,577	10.56%	9,202	-17.66%
Reconnections	4,217	4,428	5.00%	5,988	-26.05%
Accounts Determined Uncollectible	5,415	4,101	-24.27%	4,899	-16.29%
Uncollectible E.A. Eligible Accounts	314	394	25.48%	544	-27.57%

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: May 2018**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,772	141,671	3,497
Total Accounts Past Due	885	14,184	672
E.A. Eligible Accounts	244	8,617	448
E.A. Eligible Accounts w/Past Due Balance	77	2,393	129
Revenue of Past Due Accounts	\$ 373,454	\$ 4,666,401	\$ 179,879
Revenue of Past Due E.A. Eligible Accts	\$ 22,913	\$ 597,896	\$ 35,527
Disconnection Notices Issued	632	6,542	672
Disconnection Notices to E.A. Eligibles	62	739	0
Involuntary Disconnections	45	1,489	82
Reconnections	37	420	27
Accounts Determined Uncollectible	16	311	21
Uncollectible E.A. Eligible Accounts	1	149	3

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Residential Customer Statistics  
Breakdown by Company for: May 2018**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	392,522	195,103	588,697	536,767
Total Accounts Past Due	44,029	19,974	68,528	62,582
E.A. Eligible Accounts	30,994	15,583	33,242	28,699
E.A. Eligible Accounts w/Past Due Balance	8,475	3,659	7,972	7,346
Revenue of Past Due Accounts	\$ 20,321,271	\$ 5,878,869	\$ 5,684,637	\$ 5,419,392
Revenue of Past Due E.A. Eligible Accts	\$ 5,312,595	\$ 1,201,299	\$ 901,640	\$ 868,671
Disconnection Notices Issued	6,182	3,303	16,087	14,595
Disconnection Notices to E.A. Eligibles	1,835	935	2,315	2,045
Involuntary Disconnections	1,797	518	2,909	737
Reconnections	1,217	69	2,338	320
Accounts Determined Uncollectible	1,380	454	1,090	829
Uncollectible E.A. Eligible Accounts	54	22	95	70