

**Iowa Utilities Board  
Residential Customer Statistics  
Breakdown by Company for: May 2017**

Category	April 2017	May 2017	% Change April - May	May 2016	% Change 2016-2017
Total Accounts	1,876,143	1,873,725	-0.13%	1,856,599	0.92%
Total Accounts Past Due	315,254	327,018	3.73%	269,030	21.55%
E.A. Eligible Accounts	127,844	127,088	-0.59%	110,984	14.51%
E.A. Eligible Accounts w/Past Due Balance	40,141	36,676	-8.63%	30,246	21.26%
Revenue of Past Due Accounts	\$ 64,878,428	\$ 51,519,368	-20.59%	\$ 34,108,520	51.05%
Revenue of Past Due E.A. Eligible Accts	\$ 9,402,171	\$ 6,472,418	-31.16%	\$ 5,025,252	28.80%
Disconnection Notices Issued	48,732	51,813	6.32%	28,898	79.30%
Disconnection Notices to E.A. Eligibles	14,843	8,737	-41.14%	3,475	151.42%
Involuntary Disconnections	4,880	9,202	88.57%	4,691	96.16%
Reconnections	3,297	5,988	81.62%	3,280	82.56%
Accounts Determined Uncollectible	5,366	4,899	-8.70%	2,728	79.58%
Uncollectible E.A. Eligible Accounts	563	544	-3.37%	312	74.36%

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Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,352	140,400	3,565
Total Accounts Past Due	1,043	13,654	633
E.A. Eligible Accounts	249	8,636	411
E.A. Eligible Accounts w/Past Due Balance	86	1,539	57
Revenue of Past Due Accounts	208,341	\$ 2,826,278	\$ 110,317
Revenue of Past Due E.A. Eligible Accts	21,027	\$ 296,877	\$ 9,915
Disconnection Notices Issued	704	5,110	633
Disconnection Notices to E.A. Eligibles	62	435	57
Involuntary Disconnections	43	1,002	49
Reconnections	33	343	7
Accounts Determined Uncollectible	19	478	22
Uncollectible E.A. Eligible Accounts	0	176	1

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,381	195,958	580,305	530,764
Total Accounts Past Due	138,066	42,392	66,810	64,420
E.A. Eligible Accounts	39,161	19,111	31,814	27,706
E.A. Eligible Accounts w/Past Due Balance	15,649	5,241	7,199	6,905
Revenue of Past Due Accounts	\$ 31,945,254	\$ 6,580,769	\$ 5,380,550	\$ 4,467,859
Revenue of Past Due E.A. Eligible Accts	\$ 4,062,665	\$ 620,860	\$ 791,774	\$ 669,300
Disconnection Notices Issued	12,654	5,884	14,236	12,592
Disconnection Notices to E.A. Eligibles	3,227	1,443	1,883	1,630
Involuntary Disconnections	3,683	361	3,207	857
Reconnections	2,406	119	2,609	471
Accounts Determined Uncollectible	1,790	567	1,142	881
Uncollectible E.A. Eligible Accounts	206	55	65	41