

**Iowa Utilities Board
Residential Customer Statistics
Totals for: April 2018**

Category	March 2018	April 2018	% Change Mar-Apr	April 2017	% Change 2017-2018
Total Accounts	1,892,112	1,886,693	-0.29%	1,876,143	0.56%
Total Accounts Past Due	303,619	208,486	-31.33%	315,254	-33.87%
E.A. Eligible Accounts	116,386	118,285	1.63%	127,844	-7.48%
E.A. Eligible Accounts w/Past Due Balance	41,524	32,572	-21.56%	40,141	-18.86%
Revenue of Past Due Accounts	\$ 83,333,856	\$ 44,432,075	-46.68%	\$ 64,878,428	-31.51%
Revenue of Past Due E.A. Eligible Accts	\$ 14,462,908	\$ 10,526,770	-27.22%	\$ 9,402,171	11.96%
Disconnection Notices Issued	48,202	59,434	23.30%	48,732	21.96%
Disconnection Notices to E.A. Eligibles	3,887	17,939	361.51%	14,843	20.86%
Involuntary Disconnections	1,545	6,853	343.56%	4,880	40.43%
Reconnections	866	4,217	386.95%	3,297	27.90%
Accounts Determined Uncollectible	6,160	5,415	-12.09%	5,366	0.91%
Uncollectible E.A. Eligible Accounts	205	314	53.17%	563	-44.23%

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2018**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,807	141,852	3,458
Total Accounts Past Due	1,135	12,065	698
E.A. Eligible Accounts	241	8,567	443
E.A. Eligible Accounts w/Past Due Balance	76	1,654	127
Revenue of Past Due Accounts	\$ 439,339	\$ 4,956,735	\$ 221,532
Revenue of Past Due E.A. Eligible Accts	\$ 26,091	\$ 694,278	\$ 37,552
Disconnection Notices Issued	715	7,418	698
Disconnection Notices to E.A. Eligibles	47	894	127
Involuntary Disconnections	64	383	91
Reconnections	56	147	22
Accounts Determined Uncollectible	16	283	18
Uncollectible E.A. Eligible Accounts	1	123	4

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Breakdown by Company for: April 2018**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	390,543	194,725	588,468	537,840
Total Accounts Past Due	42,498	18,748	69,686	63,656
E.A. Eligible Accounts	30,532	15,343	33,916	29,243
E.A. Eligible Accounts w/Past Due Balance	8,131	3,413	9,950	9,221
Revenue of Past Due Accounts	\$ 20,278,101	\$ 5,438,369	\$ 6,406,004	\$ 6,691,995
Revenue of Past Due E.A. Eligible Accts	\$ 5,203,758	\$ 1,108,637	\$ 1,734,812	\$ 1,721,642
Disconnection Notices Issued	7,525	3,955	20,852	18,271
Disconnection Notices to E.A. Eligibles	2,174	1,099	7,494	6,104
Involuntary Disconnections	3,078	215	2,456	566
Reconnections	1,598	82	1,954	358
Accounts Determined Uncollectible	1,937	682	1,386	1,093
Uncollectible E.A. Eligible Accounts	58	16	60	52