

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2017**

Category	March 2017	April 2017	% Change March - April	April 2016	% Change 2016-2017
Total Accounts	1,876,842	1,876,143	-0.04%	1,862,477	0.73%
Total Accounts Past Due	337,144	315,254	-6.49%	289,945	8.73%
E.A. Eligible Accounts	125,367	127,844	1.98%	109,555	16.69%
E.A. Eligible Accounts w/Past Due Balance	47,783	40,141	-15.99%	32,673	22.86%
Revenue of Past Due Accounts	\$ 70,721,266	\$ 64,878,428	-8.26%	\$ 35,214,492	84.24%
Revenue of Past Due E.A. Eligible Accts	\$ 11,807,238	\$ 9,402,171	-20.37%	\$ 6,005,814	56.55%
Disconnection Notices Issued	38,211	48,732	27.53%	38,661	26.05%
Disconnection Notices to E.A. Eligibles	2,403	14,843	517.69%	11,680	27.08%
Involuntary Disconnections	1,396	4,880	249.57%	4,311	13.20%
Reconnections	748	3,297	340.78%	3,157	4.43%
Accounts Determined Uncollectible	5,953	5,366	-9.86%	2,404	123.21%
Uncollectible E.A. Eligible Accounts	592	563	-4.90%	262	114.89%

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Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,308	140,520	3,595
Total Accounts Past Due	1,100	13,281	662
E.A. Eligible Accounts	253	8,499	400
E.A. Eligible Accounts w/Past Due Balance	75	1,104	74
Revenue of Past Due Accounts	388,177	\$ 2,808,398	\$ 148,480
Revenue of Past Due E.A. Eligible Accts	22,160	\$ 369,631	\$ 16,085
Disconnection Notices Issued	752	5,422	662
Disconnection Notices to E.A. Eligibles	67	592	74
Involuntary Disconnections	60	631	64
Reconnections	54	258	18
Accounts Determined Uncollectible	8	318	17
Uncollectible E.A. Eligible Accounts	0	135	0

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Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	394,513	196,705	579,976	531,526
Total Accounts Past Due	122,991	48,560	66,095	62,565
E.A. Eligible Accounts	38,850	18,921	32,569	28,352
E.A. Eligible Accounts w/Past Due Balance	16,028	6,137	8,591	8,132
Revenue of Past Due Accounts	\$ 41,844,508	\$ 8,699,371	\$ 5,838,234	\$ 5,151,260
Revenue of Past Due E.A. Eligible Accts	\$ 5,436,879	\$ 851,927	\$ 1,479,652	\$ 1,225,837
Disconnection Notices Issued	6,214	2,611	17,629	15,442
Disconnection Notices to E.A. Eligibles	2,032	835	6,163	5,080
Involuntary Disconnections	720	9	2,679	717
Reconnections	362	8	2,180	417
Accounts Determined Uncollectible	2,063	715	1,278	967
Uncollectible E.A. Eligible Accounts	277	77	44	30