

**Iowa Utilities Board
Residential Customer Statistics
Totals for: April 2016**

Category	March 2016	April 2016	% Change Mar. - April	April 2015	% Change 2015-2016
Total Accounts	1,871,622	1,862,477	-0.49%	1,862,065	0.02%
Total Accounts Past Due	213,743	289,945	35.65%	229,733	26.21%
E.A. Eligible Accounts	68,438	109,555	60.08%	102,310	7.08%
E.A. Eligible Accounts w/Past Due Balance	22,620	32,673	44.44%	28,841	13.29%
Revenue of Past Due Accounts	\$ 33,147,451	\$ 35,214,492	6.24%	\$ 35,496,442	-0.79%
Revenue of Past Due E.A. Eligible Accts	\$ 4,604,464	\$ 6,005,814	30.43%	\$ 7,900,610	-23.98%
Disconnection Notices Issued	32,017	38,661	20.75%	104,533	-63.02%
Disconnection Notices to E.A. Eligibles	1,612	11,680	624.57%	18,327	-36.27%
Involuntary Disconnections	1,587	4,311	171.64%	7,228	-40.36%
Reconnections	834	3,157	278.54%	4,610	-31.52%
Accounts Determined Uncollectible	3,080	2,404	-21.95%	3,698	-34.99%
Uncollectible E.A. Eligible Accounts	211	262	24.17%	312	-16.03%

Due to IPL's conversion to a new billing system in February 2016, an accurate comparison between months may not be possible for this time period.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2016**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	28,735	139,735	3,959
Total Accounts Past Due	1,192	12,172	634
E.A. Eligible Accounts	251	8,524	405
E.A. Eligible Accounts w/Past Due Balance	81	1,106	4
Revenue of Past Due Accounts	488,667	\$ 2,586,243	\$ 115,306
Revenue of Past Due E.A. Eligible Accts	27,778	\$ 299,622	\$ 1,303
Disconnection Notices Issued	778	5,368	634
Disconnection Notices to E.A. Eligibles	60	512	3
Involuntary Disconnections	64	659	65
Reconnections	51	269	22
Accounts Determined Uncollectible	0	294	11
Uncollectible E.A. Eligible Accounts	0	185	0

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: April 2016**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	395,576	197,134	572,052	525,286
Total Accounts Past Due	113,241	41,512	62,834	58,360
E.A. Eligible Accounts	26,736	13,291	32,180	28,168
E.A. Eligible Accounts w/Past Due Balance	9,834	5,177	8,496	7,975
Revenue of Past Due Accounts	\$ 18,569,116	\$ 3,425,820	\$ 5,660,470	\$ 4,368,870
Revenue of Past Due E.A. Eligible Accts	\$ 2,765,221	\$ 370,197	\$ 1,455,392	\$ 1,086,301
Disconnection Notices Issued	0	0	17,125	14,756
Disconnection Notices to E.A. Eligibles	0	0	6,074	5,031
Involuntary Disconnections	2	0	2,783	738
Reconnections	55	16	2,327	417
Accounts Determined Uncollectible	0	0	1,216	883
Uncollectible E.A. Eligible Accounts	0	0	49	28