

**Iowa Utilities Board
Residential Customer Statistics
Totals for: March 2018**

Category	February 2018	March 2018	% Change Feb-Mar	March 2017	% Change 2017-2018
Total Accounts	1,891,036	1,892,112	0.06%	1,876,842	0.81%
Total Accounts Past Due	315,603	303,619	-3.80%	337,144	-9.94%
E.A. Eligible Accounts	108,416	116,386	7.35%	125,367	-7.16%
E.A. Eligible Accounts w/Past Due Balance	39,198	41,524	5.93%	47,783	-13.10%
Revenue of Past Due Accounts	\$ 81,255,239	\$ 83,333,856	2.56%	\$ 70,721,266	17.83%
Revenue of Past Due E.A. Eligible Accts	\$ 12,755,068	\$ 14,462,908	13.39%	\$ 11,807,238	22.49%
Disconnection Notices Issued	39,005	48,202	23.58%	38,211	26.15%
Disconnection Notices to E.A. Eligibles*	691	3,887	462.52%	2,403	61.76%
Involuntary Disconnections	544	1,545	184.01%	1,396	10.67%
Reconnections	369	866	134.69%	748	15.78%
Accounts Determined Uncollectible	6,050	6,160	1.82%	5,953	3.48%
Uncollectible E.A. Eligible Accounts	222	205	-7.66%	592	-65.37%

* Received notice from agency that customer(s) eligible for energy assistance after disconnect notice(s) prepared and sent.

**Iowa Utilities Board
Residential Customer Statistics
Breakdown by Company for: March 2018**

Category	Linn County REC (Electric Only)	Black Hills Energy f/k/a Aquila (Gas Only)	Liberty Energy f/k/a Atmos (Gas Only)
Total Accounts	29,828	141,922	3,664
Total Accounts Past Due	2,143	11,442	612
E.A. Eligible Accounts	230	8,226	416
E.A. Eligible Accounts w/Past Due Balance	73	760	107
Revenue of Past Due Accounts	\$ 484,634	\$ 4,950,501	\$ 233,488
Revenue of Past Due E.A. Eligible Accts	\$ 24,171	\$ 79,635	\$ 31,546
Disconnection Notices Issued	812	8,869	612
Disconnection Notices to E.A. Eligibles*	64	142	0
Involuntary Disconnections	44	338	47
Reconnections	27	106	34
Accounts Determined Uncollectible	12	231	9
Uncollectible E.A. Eligible Accounts	1	130	1

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Residential Customer Statistics
Breakdown by Company for: March 2018**

Category	IP&L (Electric)	IP&L (Gas)	MidAmerican (Electric)	MidAmerican (Gas)
Total Accounts	393,921	196,401	588,180	538,196
Total Accounts Past Due	119,267	41,888	66,695	61,572
E.A. Eligible Accounts	30,039	15,303	33,422	28,750
E.A. Eligible Accounts w/Past Due Balance	11,607	4,688	12,585	11,704
Revenue of Past Due Accounts	\$ 52,467,855	\$ 10,518,747	\$ 7,125,774	\$ 7,552,857
Revenue of Past Due E.A. Eligible Accts	\$ 7,652,168	\$ 1,497,335	\$ 2,619,729	\$ 2,558,324
Disconnection Notices Issued	6,202	2,698	15,067	13,942
Disconnection Notices to E.A. Eligibles*	1,244	494	1,027	916
Involuntary Disconnections	48	10	830	228
Reconnections	36	7	546	110
Accounts Determined Uncollectible	2,519	588	1,578	1,223
Uncollectible E.A. Eligible Accounts	3	1	38	31

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